

How To Pay Council Bills

One of the ongoing challenges of the Council is to ensure that ways are found to make it as easy as possible for customers to pay their monthly bills. Here are some of the current options:

Direct Debit

Long regarded as the safest and most convenient payment method. More than 100 current customers have authorised an automatic deduction from a nominated bank account each month in payment of each bill. Then customers only need to ensure that sufficient funds are available in that bank account on the agreed date each month. No further effort is necessary, and customers need not be concerned about making these monthly payments. Maximum withdrawal limits are available to ensure the customers' monthly budgets are respected.

All customers who have bank accounts are encouraged to seriously consider moving to the debit method, as it really is a simple option!

Contact the Revenue Unit, Tel (056)811 2131 - and the application/ authorisation form will be posted or faxed - and any further assistance the customer might need, will be provided. What could be easier?

Electronic Payments and Direct Deposits

It has been encouraging to note the recent growth in the number of business and residential customers who are now opting to pay their bills via the internet or electronic transfer facilities that are being offered by the various banking institutions.

However, customers who use this payment option are reminded that payment receipt is not instantaneous, and several days delay can occur between the customer's payment authorisation and the municipality receiving the funds via the banking institution.

It is absolutely vital that the customer's name and account number are correctly included in the authorisation instructions. If these are missing or incorrectly recorded, the account will NOT be credited, and the customer will be in arrears.

Our Banking Details:

Bank: ABSA
Branch: Parys, Branch Code: 635005
Account Name: Ngwathe Municipality
Account Number: 4052707733

Cheques

Although less popular than they used to be, cheque payments remain a useful option. Cheques sent by post should be made out to: Ngwathe Municipality, P O Box 359, Parys, 9585

Although this box is cleared regularly, and all cheques receipted promptly, customers who continue to use this method, must make due allowance for postal receipting delays to meet the payment on the due dates indicated on each bill.

Municipal Offices

Facilities to pay our bills are available at the municipal offices at Parys, Tumahole, Vredefort, Mokwallo, Heilbron, Phiritona, Koppies, Kwakwatsi and Edenville.