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CHAPTER 1

FOREWORD

AND

EXECUTIVE SUMMARY

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Component A: Mayor's Foreword

The Ngwathe Local Municipality's Annual Report for the period 1 July 2019 to 30 June 2020 is presented in compliance with Treasury Regulations and according to section 121 of the Municipal Finance Management Act 56 of 2003 and read with section 46 of the Municipal Systems Act of 2000. The Annual Report serves as a communication tool for providing broad information on activities carried out and services provided, and for comparing actual service delivery with projected service delivery.

REALISING OUR VISION

Our vision statement indicates that we strive to provide excellent and sustainable services to improve the quality of life of our people. As we continue with our work towards the end of our political term of council, we are mindful of this vision statement of being open and transparent in discharging our duties, hence the presentation of this Annual Report to the masses of our people. It is not only compliance with legal statutory requirements, but also our moral high ground that we should account to our communities for our decisions and spending.

The Annual Report serves as a record of accounting mechanism to communities on the institution's achievements and challenges, as well as the mitigation and remedial measures implemented to address the latter. Whilst it reflects that progress has been made in service delivery, despite the many challenges the municipality is faced with such as low-income revenue collection, ageing infrastructure and increasing debtor's book, the municipality has maintained a satisfactory level of service delivery.

The municipality has tried to strengthen and streamline its operations to enable the institution to expand service delivery to the residents of Ngwathe Municipality; inter alia, the following interventions/actions have been achieved:

- stabilizing the administration by filling strategic vacancies
- promoting financial discipline and management
- maintaining of payment of service providers
- improving and maintaining of portable drinking water
- collection of refuse

KEY SERVICE DELIVERY IMPROVEMENTS

The Municipality has progressed in terms of the assessment outcomes by office of the Auditor General, as we achieved a qualified audit opinion from, the disclaimer in the 2018/19 financial year.

Ngwathe Local Municipality strives to continuously improve its standards and performance, although under difficult financial circumstances and challenges, which includes amongst others the Eskom debt.

The dedicated participation of Councilors' in Council has been immensely beneficial to the implementation of the strategic objectives as stipulated in the IDP of the municipality. Council has strengthened its oversight role by ensuring that the executive is held accountable in the performance of

the departments through the Section 79 political monitoring committees and the Section 80 Portfolio committees.

The Municipality undertook the following capital projects during the year under review:

Phiritona: Installation of 1093 Residential Meters and 13 bulk Water Meters	100%
Refurbishment of old Parys Water Treatment Works (COVID-19)	100%
Kwakwatsi (Koppies) Construction of sports Complex	100%
Ngwathe (Edenville): Upgrading of Sports Ground	100%
Mokwallo: Installation of 2000 Water Residential Meters	100%
Tumahole Outfall Sewer	100%
Water quality Management in Parys	100%
Water Demand and Water Conservation Management in Parys	100%
Water Demand and Conservation in Koppies	100%
Mokwallo: Construction of Sports Complex Phase 2	100%

Public Participation

The Municipality employs various measures to reach out to, share with the community of Ngwathe, their programmes, and provide regular feedback on progress made.

The municipality has ensured that it kept apace and compliant of legislation and has several committees that assist the political management team to execute its oversight functions. These include amongst others: the MPAC, Finance Audit Committee and Performance Audit Committee.

PLANNED IMPROVEMENTS FOR 2019/20

- o Installation of infrastructure network in newly established residential sites
- o Improvement of water quality
- o Launch of water laboratory sponsored by De Beers Mining
- o Completion of Rata Maqheku Old Aged Home sponsored by De Beers Mining
- o Municipal and Government Employees Arrears collections
- Staff Wellness Program
- o Improved municipal reporting
- o Revenue Enhancement
- o Municipal and Government Employees Arrears collections
- PMS Policy Review
- Improvement of Internal Controls

CONCLUSION

The leadership of the institution remains undaunted in the face of mammoth tasks that lie ahead. We will continue to provide sustainable quality services to the residents of Ngwathe, listen without regard to social standing and as rapid responsive as we can be.

Whilst we acknowledge the progress made and very conscious about the fact that some segments of the communities are still living in depressing poverty, we remain committed and determined to persevere in realizing the key focus areas that Council adopted in the 2019/20. We wish to thank the community of Ngwathe Local Municipality as well as all other stakeholders for their will to participate in the affairs of the Municipality.

CLLR MJ MOCHELA EXECUTIVE MAYOR

Component B: Executive Summary

1.2 Municipal Manager's Overview

Been a difficult year, weak financial position - Covid 19 Implications

Service Delivery Performance

Table: MIG Projects 2019/20

Project	Actual Expenditure during 2019/20	% Complete (Construction)	Completion Date
	Financial Year	()	
Vredefort: Extension of the Water treatment Plant	-	50%	21 November 2020
Phiritona/Sandersville: Construction of low level bridge in ward 1	-	5%	14 December 2021
Tumahole: Construction of 3Km Water Pipeline between Reservoir 4 and Pressure Tower	-	33.33%	12 December 2020
Heilbron: Upgrading Of waste water Treatment works	1	5%	25 February 2021
Phiritona: Installation of 1093 Residential Meters and 13 bulk Water Meters	R 2 520 948.98	100%	30 June 2020
Refurbishment of old Parys Water Treatment Works (COVID-19)	R 9 692 876.13	100%	12 December 2020
Kwakwatsi (Koppies) Construction of sports Complex	R 1 312 887.27	100%	30 April 2020
Ngwathe (Edenville): Upgrading of Sports Ground	R 77 132.51	100%	30 June 2020
Mokwallo: Installation of 2000 Water Residential Meters	R 2 542 267.87	100%	
Edenville: Construction of Low level bridge in ward 18	R 9 709 185.43	100%	
Mokwallo Sports Complex Phase 3	-	5%	30 June 2021
Kwakwatsi: Construction of Sports Complex Phase 2	-	5% 30 June 2	
Provision of Specialised Vehicles in Parys	_	5%	15 December 2021
Provision of Specialised Vehicles in Heilbron	_	5%	15 December 2021
Edenville Upgrading of Sports Complex Phase 2	_	5%	30 June 2022

Table: RBIG Project 2019/20

Project	Actual Expenditure during 2019/20 Financial Year	% Complete (Construction)	Completion Date
Refurbishment Koppies WTW and Construction of a Clear water Pump Station	R 18 679 419.84	89%	10 September 2020
Edenville Bulk Water supply- Pipeline to Edenville	R 6 865 605.59	30%	01 February 2021

Table:WSIG Project 2019/20

Project	Actual Expenditure during 2019/20 Financial Year	% Complete (Construction)	Completion Date
Tumahole Outfall Sewer	R 2 743 815.62	100%	October 2020
Water quality Management in Parys	R 2 484 207.00	100%	20 September 2020
Water Demand and Water Conservation Management in Parys	R 3 491 400.00	100%	20 September 2020
Water Quality Management in Koppies	R 1 839 328.61	90%	20 September 2020
Water Demand and Conservation in Koppies	R 2 317 284.04	100%	20 September

> PRIORITY ISSUES RELATED TO FINANCIAL MANAGEMENT

Overtime reduction

ESKOM debt management

Reduction of Rental – Yellow Fleet

Improved SCM compliance

Revenue Enhancement

Reduction of creditor's payment

BW KANNEMEYER Municipal Manager

1.2.2 MUNICIPAL FUNCTIONS, POPULATION AND ENVIRONMENTAL OVERVIEW

Municipal Functions

In accordance with Section 155/156 of the Constitution and Chapter 3 of the Municipal Systems Act, the broad functions and powers of the Municipality are reflected in Appendix D

Access to services such as potable water, basic sanitation, safe energy sources and refuse removal services ensures that households enjoy a decent standard of living. To satisfy these basic requirements, the municipality contributed as reflected below during 2019/20;

Water: Access to potable water in Ngwathe was recorded at 94%

Sanitation: An estimate of 82% of households in Ngwathe has access to basic sanitation services

Energy: Ngwathe provides an access level of 95% to electricity

Refuse removal: The household access level to refuse removal in Ngwathe municipality was at 81.9%

Housing: 44.7% of households in Ngwathe have access to formal housing

Roads: A number of road construction projects by way of paving were undertaken in Ngwathe with a total of 6 kilometers of road constructed / paved.

Local Economic Development

Our municipality intended to undertake a formal local economic development program structured in accordance with a properly analyzed and mechanized Local Economic Development Strategy. Our hope to source support from FSCOGTA in this instance was not successful leaving us currently with little option but to source private support for the development of such a strategy.

This however did not hinder the municipality from undertaking a number of LED related projects that empowers individuals and groupings throughout the municipality with the support from various government departments and agencies. With the current institutional skills gap and general skills gap throughout the municipality area, numerous individuals were afforded opportunities to enhance their skills by way of training provided and or facilitated. The municipality continues to source from capacitated individuals and groups to address challenges related to;

The cleaning of side-walks in and around towns,

The repair of roads, by means of pot-hole filling,

The paving of roads and

A number other labor intensive projects to assist the unemployed market and provide possible income for indigent households.

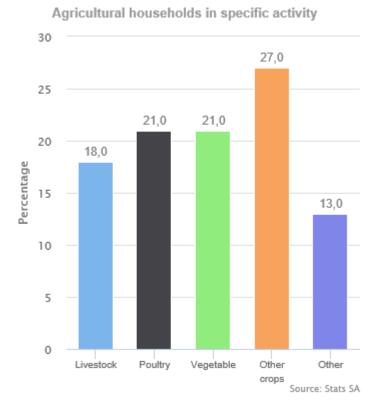
The municipality continues to suffer not being able to access crucial data and information pertaining the job markets, economic growth centers, growth forecasts, regional economic data that influences migration and settlement patterns.

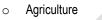
A strong research drive is required to continuously assess local capacity, development and potential growth opportunities.

Ngwathe, moving towards effectiveness efficiency and excellence

Economic Overview

The highest contributing sectors to the Growth Domestic Product (GDP) are:





- Retail trade, catering and accommodation (11.5%)
- o Tourism
- o Finance, insurance, real estate and business services
- o Transport, storage
- Building and Construction

Labour Profile

Statistics South Africa defines unemployment as those people aged between15-65;

- who did not work during the 7 days prior to 10 October (when the census commenced);
- who want to work and are available to start work within a week of the interview; and
- who have taken active steps to look for work or to start some form of self-employment in the 7 days prior to commencement of the census.

Persons who have become discouraged from seeking work, or who no longer take active steps to find work, are not classified as unemployed. It is thus likely that unemployment figures, tabled below, are higher than that provided in these statistics. According to Statistics South Africa, the official unemployment figure for the Ngwathe area is estimated at 35.2%

Out of the population of 120 520, there are 39 555 economically active (employed or unemployed but looking for work) people and of the 20 204 economically active youth (15-35 years) in the area. It should be noted, however, that the "Other not economically active" participant's amounts to an overwhelming 42 423.04

In terms of youth unemployment, 45.1% of persons aged between 15-34 years within the Ngwathe area are unemployed

Demographics within the Ngwathe Municipality

The preferred languages for the people of the Ngwathe area is Sesotho 67%, Isixhosa 8.4% and Afrikaans 23.2% whilst other national languages all register below 3.5%.

According to the 2011 Statistics SA census survey Ngwathe demographics can be summarized as follows:

The total population size increased to 120 520 persons, to; reflecting 24.7% of the total population of the Fezile Dabi District municipal area.

Population Growth

The population growth based on the 2017 Community survey indicates a positive growth in relation to the negative growth of 0.3% recorded in 2011 census. Our current population was officially recorded at 118 907 in October of 2017.

Population Groups

Sex by Ratio

There are more females than males across all wards except wards 5 and 7 where 49.7% and 49% is registered whereas ward 8 shows an equal total of males and females.

Table: Sex by Ratio of Ngwathe

	Gender		Total	Sex ratio
Province, District and Local Municipality	Male	Female	TOLAI	(Males per 100 Females)
Free State	1 379 965	1 454 749	2 834 714	95
FEZILE DABI	245 985	248 792	494 777	99
Moqhaka	76 193	78 539	154 732	97
Ngwathe	56 425	62 482	118 907	90
Metsimaholo	85 531	78 033	163 564	110
Mafube	27 836	29 738	57 574	94

Data source: Statistics South Africa, Community Survey 2016

Functional Age Group

The majority of the population is made up of the functional age group in Ngwathe.

Province, District and Local Municipality	0-14 Children	15-34 Youth	35-64 Adults	65+ Elderly	TOTAL	Dependency Ratio
Free State	797265	1 058948	732863	245638	2834714	58,2
FEZILE DABI	125 956	180 167	137 470	51 184	494 777	58,2
Moqhaka	37 929	54 322	44 398	18 082	154 732	55,8
Ngwathe	32 964	40 712	30 935	14 296	118 907	56,7
Metsimaholo	38 825	64 440	47 646	12 653	163 564	66,0
Mafube	16 238	20 692	14 491	6 153	57 574	45,9

Table : Distribution of the population by functional age group in Ngwathe municipal area

Data source: Statistics South Africa, Community Survey 2016

School Attendance

Table : Indicates school attendance, non-attendance and unknown in Ngwathe municipal area.

Geography	School Attendance			
	Yes No Do not kr			
Free State	859361 1699444 2402			
DC20: FEZILE DABI	129160	321460	347	
FS201:Moqhaka	40085	101608	198	
FS203: Ngwathe	30292	76656	70	
FS204: Metsimaholo	42186	107449	31	
FS205: Mafube	16597	35747	48	

Data source: Statistics South Africa, Community Survey 2016

Highest Level of Education Attained

Table : Education Levels in Ngwathe municipal area

Education Levels	Totals
No schooling	4301
Grade 0	3432
Grade 1/Sub A/Class 1	3568
Grade 2/Sub B/Class 2	3244
Grade 3/Standard 1/ABET 1	4809
Grade 4/Standard 2	4927
Grade 5/Standard 3/ABET 2	5099
Grade 6/Standard 4	6059
Grade 7/Standard 5/ABET 3	5948
Grade 8/Standard 6/Form 1	7732
Grade 9/Standard 7/Form 2/ABET 4/Occupational certificate NQF Level 1	8313
Grade 10/Standard 8/Form 3/Occupational certificate NQF Level 2	11406
Grade 11/Standard 9/Form 4/NCV Level 3/ Occupational certificate NQF Level 3	9426
Grade 12/Standard 10/Form 5/Matric/NCV Level 4/ Occupational certificate NQF Level 3	21877
NTC I/N1	98
NTCII/N2	28
NTCIII/N3	166
N4/NTC 4/Occupational certificate NQF Level 5	333
N5/NTC 5/Occupational certificate NQF Level 5	153
N6/NTC 6/Occupational certificate NQF Level 5	273
Certificate with less than Grade 12/Std 10	43
Diploma with less than Grade 12/Std 10	195
Higher/National/Advanced Certificate with Grade 12/Occupational certificate NQF	493
Diploma with Grade 12/Std 10/Occupational certificate NQF Level 6	1426
Higher Diploma/Occupational certificate NQF Level 7	534
Post-Higher Diploma (Master's	304
Bachelor's degree/Occupational certificate NQF Level 7	1001
Honours degree/Post-graduate diploma/Occupational certificate NQF Level 8	565
Master's/Professional Master's at NQF Level 9 degree	176
PHD (Doctoral degree/Professional doctoral degree at NQF Level 10)	65
Other	230

Data source: Statistics South Africa, Community Survey 2016

Table 8: Unemployment rate in Ngwathe municipal wards

Unemployment rate	35,2%
Youth unemployment rate	45,1%

Data source: Statistics South Africa, Census 2011

1.3 SERVICE DELIVERY OVERVIEW

Basic Service Delivery Achievements

Source of water

94% of households within the Ngwathe area have access to municipal or service provider water, with the rest of the households sourcing water from dams, rivers, tankers, etc. Interventions to aid water security include continuous upgrades and maintenance to water purification plants in Ngwathe as well as other developments to supplement the water demand.

Source of Water	Fezile Dabi	Moqhaka	Metsimaholo	Ngwathe
Piped (tap) water inside the dwelling	83199	26054	38610	12474
Piped (tap) water inside yard	78495	24644	17840	24858
Piped water on community stand	3312	261	1801	1222
Borehole in the yard	1732	1027	216	447
Rain-water tank in yard	101	20	81	-
Neighbor's tap	737	402	55	190
Public/ Communal tap	2286	147	312	779
Water-Carrier / Tanker	495	151	12	167
Borehole outside the yard	1399	672	119	536
Flowing water / stream/ river	70	17	-	53
Well	-	-	-	-
Spring	15	15	-	-
Other	527	192	67	184
Total	172 370	53 601	59 113	40 910

Main Source of Water

Data source: Statistics South Africa, Community Survey 2016

Toilet Facilities

97% of households make use of a flush toilet that is connected to a sewerage system, while 3% makes use of pit latrines.

Table 9: Distribution of households by type of toilet facility in the Ngwathe municipal area.

		Main type of toilet facility used									
District and Local Municipality	Flush toilet connected to a public sewerage system	Flush toilet connected to a septic tank or conservancy tank	Chemical toilet	Pit latrine/toilet with ventilation pipe	Pit latrine/toilet without ventilation pipe	Ecological toilet (e.g. urine diversion; enviro loo; etc.)	Bucket toilet (collected by municipality)	Bucket toilet (emptied by household)	Other	None	Total
Fezile Dabi	139501	1991	55	3469	10777	12	7814	1256	5593	1901	172370
Moqhaka	48060	1145	18	1268	1804	-	138	253	95	819	53601
Ngwathe	33124	314	37	1792	939	-	3362	188	502	652	40910
Metsimaholo	43484	341	-	377	8006	12	1242	448	4939	264	59113
Mafube	14832	191	-	31	28	-	3073	367	57	167	18745

Source: Statistics SA Community Survey 2016

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Energy

A total of 99% of households within the Ngwathe municipal area have access to electricity for household purpose. 1% of households do not have access to electricity. The municipality has committed itself to energy efficiency within the municipal area, by focusing on the increase of capacity, upgrading of networks and replacement of outdated and faulty meters, to reduce electricity loss.

Household access to ele							s to electricity					
District and Local municipality	In-house conventional meter	In-house prepaid meter	Connected to other source which household pays for (e.g. con	Connected to other source which household is not paying for	Generator	Solar home system	Battery	Other	No access to electricity	Total		
Fezile Dabi	19814	135715	3148	452	11	212	19	1072	11926	172370		
Moqhaka	5771	44084	1738	189	-	75	19	184	1542	53601		
Ngwathe	2959	35321	415	187	-	95	-	99	1835	40910		
Metsimaholo	8196	41558	737	41	-	-	-	720	7862	59113		
Mafube	2887	14753	259	36	11	43	-	69	687	18745		

Table 10: Distribution of households using electricity for lighting, cooking and heating in Ngwathe municipal wards

Source: Statistics SA Community Survey 2016

Table: Reduction in outages

Water		ELECTRICTY		SEWERAGE Challenges/Spillages		OTHER Roads	
2018/19	2019/20	2018/19	2019/20	2017/18	2018/19	2018/19	2019/20
169		311		276		0%	

Data: Ngwathe Technical Services department

Basic Service Delivery Challenges

Electricity and water losses experienced by the municipality over the last years are contributed to a number of factors, most of these factors or reasons for losses can be alleviated some at greater cost than others, whilst generally more awareness and consciousness of the public may assist the institution to manage such losses.

An initiative in collaboration with Eskom will address some of the losses the municipality experience in terms of collections relating to electricity, of which include the replacement of old dilapidated and faulty electricity meters. This collaborative effort will also deal with issues pertaining to current Eskom debt, which also hinders our ability to service the current account.

The serious shortage of staff, specifically in the Technical Services Department is not only a disadvantage but is a direct cause of our inability to respond positively to most basic services challenges. The lack of Master / Sector plans across the organization hinders our ability to do forecast planning and effectively plan specific long-term plans with anticipated growth considerations taken into account.

Table: Basic Service Delivery Challenges at March 2020

Informal settlement area	Challenges	Interventions necessary/initiated
Parys / Tumahole	Yellow fleet in-case there is storm Throwing of wires into the network resulting in outages Overload of transformers	Provision of own yellow fleet Community awareness
	Throwing of stones into sewer manholes Stormwater in Lusaka, Mandela Gravelling of roads	Community awareness regarding usage Community awareness regarding usage Investment in Stormwater Investment in the gravelling of roads
Vredefort / Mokwallo	Insufficient water in high lying areas (ward14 & 15)	We are currently using jojo tanks and a water tanker to supply water in those areas. The WTW is also under refurbishment.
	High mast lights that are not working due to lack of equipment to do maintenance(Double drum hoister and 2.1kw motor)	Equipment has been procured and a program for fixing high mast lights will start on the 28/09/2020
Heilbron / Phiritona	Insufficient and inconsistent supply of water in extension 6 and 9 (Ward %)	Ngwathe Municipality and Rand Water working together to address the challenge with focus on water losses.
Koppies / Kwakwatsi	Yellow fleet in case of storm	Provision of own yellow fleet
	Throwing of wires/chains into the electrical network resulting outages	Community awareness
	Throwing stones/unnecessary material into sewer manholes	
	Inadequate supply of portable water in high lying areas. Gravelling of roads	Community awareness/ education regarding usage water
	High rate of vandalism/ theft of municipal properties	Provision of building extra pressure tower.
	Firefighting equipment	Investment in the gravelling of roads
		Community awareness for vandalism/theft occurrences
		Provision of procuring the unit
Edenville / Ngwathe	Major water shortages and running dry of aquifers	Water Pipeline project from Koppies to Edenville

Human Settlement

The Municipality has allocated sites to eligible beneficiaries in the financial year 2019/20 as follows and the recorded backlog thereof: -

Table:

PROJECT NAME	EXTENSION	NUMBER OF SITES ALLOCATED	NUMBER OF APPLICANTS	NUMBER OF DECLINED APPLICATIONS	SITE ALLOCATION BACKLOG
HEILBRON/PHIRITONA	10	1356	3664	88	2220
TUMAHOLE/PARYS	7	862	7000	209	5055
TUMAHOLE /PARYS	8, 9 & 10	874			
EDENVILLE/NGWATHE	5	495	1015	31	489
VREDEFORT/MOKWALLO	7	310	1815	60	960
VREDEFORT/MOKWALLO	MAPETLA SEC	485			
KOPPIES/KWAKWATSI	5&6	2044	2586	79	463
TOTAL		6426	16080	467	9187

The Department of Human Settlement has funded the connection of water and sewer network for the sites. In the financial year 2017/2018, contractors were appointed in Parys and Heilbron only, the other 3 towns – Vredefort, Koppies and Edenville still outstanding, the status remains the same for this financial year under review

Intervention necessary/initiated – Human Settlement

The process of new township establishment to deal with the backlog will be initiated in the new financial year 2019/20

1.4 FINANCIAL HEALTH OVERVIEW - The municipality financial position is as reflected below

Financial Overview – Year 2019/20						
Details	Original Budget	Adjustment Budget	Actual			
	R'000	R'000	R'000			
Taxes, Levies and tariffs	492 744 812	492 744 812	436 847 608			
Rental of facilities	966 994	966 994	510 058			
Interest Income	43 247 051	43 247 051	54 766 631			
Fines and Licenses	1 300 000	1 300 000	352 476			
Grants Operating	222 144 550	215 350 085	228 337 080			
Other	30 817 780	10 817 780	1 318 263			
Sub Total	791 221 187	764 426 722	722 132 116			
Less Expenditure	834 605 264	782 786 948	857 864 094			
Note surplus/deficit	-43 384 077	-18 360 226	-135 731 978			

Data supplied by Financial Services Department

The following table some key financial management challenges experienced in 2019/20

Key Financial Challenges and Interventions			
Challenges			
Creditors growth			
Revenue under-collection / Cash flow liquidity			
Staff shortage			

Financial Health

Based on our operating ration provided below the Municipality financial health is reflected as follows

Operating Ratios						
Details	%	Expected Norm	Variance from	Comment		
			Norm			
Employee Cost	28%	The norm for this	Within the norm	Employee Cost		
		ratio is between 25%				
		and 37%				
Repairs & Maintenance	7%	3% of the total	Within the norm	Repairs & Maintenance		
		budget Expenditure				
Finance Charges &	24%			Finance Charges & Impairment		
Impairment						
	7					

Data Supplied by Financial Services Department

Capital Expenditure

Details	2018/19 R'000	2019/20 R'000	Comments on variations between Actual and Adjustment Budgets
Original Budget	102 164 000	143 590 449	
Adjustment Budget	102 164 000	99 779 702	
Actual			Still on going

Data Supplied by Finance & PMU Department

Risk Assessment

The organizational risks for 2019/ were assessed and a Risk Register was developed. The Municipality's five top risks and mitigation measures follow below:

Five Top Risks and Mitigating Measures

Ranking	Description	Mitigation Strategies
1	Electricity Cable Theft	Appointed Security Services in all the towns of Ngwathe Local Municipality Cameras have been installed in Parys and the roll-out plan for regions was developed the challenge was affordability
2	Distribution loss	Installed energy efficiency appliances and upgraded the infrastructure. Gradually replaced conventional meters and faulty (water and electricity) meters.
3	Low Revenue	Implemented Debt and Credit Control Policy and was able to engage the debt collection company on best collection mechanisms. Encouraged communities to pay for their services.
4	Poor Water Quality	Appointed water and sanitation manager to assist in processes of development of Water Services Master Plan. Department of Water and Sanitation provided the support to the municipality.
5	High Litigations	Adherence to legislative requirement in all areas of responsibilities was a challenge noting the vacant position of Legal Manager.

1.5 ORGANISATIONAL DEVELOPMENT OVERVIEW

Ngwathe municipality subscribes to a view that says, Organizational development is an ongoing, systematic process of implementing effective organizational change.

Directorates

The institution is classified into the following directorates through which employment is housed;

- Political Offices (Mayor and Speaker)
- Municipal Manager's office
- Financial Services
- Technical Services
- Community Services
- Corporate Services

Regions

The municipality is composed of the following five (5) regions

- Parys,
- Heilbron,
- Koppies,
- Vredefort &

- Edenville.

Organogram

Organogram was adopted by Ngwathe Municipal Council on the 26 April 2017.

1.6 AUDITOR GENERAL REPORT

The Auditor-General awarded the municipality qualified Opinion for the 2019/20 financial year.

1.7 STATUTORY ANNUAL REPORT PROCESS

✓ Adapt for Covid-19 Disaster Management Regulations

Table: Annual Report Process

	Annual Report Process				
No	Activity	Timeframe			
1	Consideration of next financial year's Budget and IDP process plan. Except for the legislative content, the process plan confirms in-year reporting formats to ensure that reporting and monitoring feeds seamlessly into the Annual Report process at the end of the Budget/IDP implementation period				
2	Implementation and monitoring of approved Budget and IDP commences (In-year financial reporting).	July			
3	Finalize the 4th quarter Report for previous financial year	oury			
4	Submit draft year 1 Annual Report to Internal Audit and Auditor-General				
5	Municipal entities submit draft annual reports to MM				
6	Audit Performance Committee considers draft Annual Report of municipality and entities where relevant				
7	Mayor tables unaudited Annual Report				
8	lity submits draft Annual Report including consolidated annual financial statements and performance August Auditor General				
9	Annual Performance Report as submitted to Auditor General to be provided as input to the IDP Analysis Phase				
10	Auditor General audits Annual Report including consolidated Annual Financial Statements and Performance data	September - October			
11	Municipalities receive and start to address the Auditor General comments				
12	Mayor tables Annual Report and audited Financial Statements to Council complete with the Auditor General Report	November			
13	Audited Annual Report is made public and representation is invited				
14	Oversight Committee assesses Annual Report				
15	Council adopts Oversight Report				
16	Oversight report is made public	December			
17	Oversight report is submitted to relevant provincial councils				
18	Commencement of draft Budget/IDP finalization for next financial year. Annual Report and Oversight Reports to be used as input	January			

It is important to achieve the above deadlines, not only to achieve legislative compliance but to ensure the smooth running of municipal planning, budgeting, service delivery implementation and reporting cycles which all feed and depend on one another. The Municipal Annual Report also informs the planning process of other spheres of government, thus influencing our equitable share of future government grants. The table below shows to what extend the municipality complied with legislative requirements and timeframes in terms of the Annual Report Process.

Table : Legislative Compliance of the 2019/20 Annual Report Process

Activity	Applicable Legislation	Comment
Annual Report tables to Council within 7 months after end of financial year	MFMA Section 121 (1)	Yes
Annual Report made public for public comment	MFMA Section 127 (5)	Yes
Annual Report placed on website within 5 days after tabling in Council	MFMA Section 75	Yes
Annual Report submitted to National Treasury	MFMA Section 127(5)	Yes

CHAPTER 2

GOVERNANCE

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COMPONENT A: POLITICAL AND ADMINISTRATIVE GOVERNANCE

INTRODUCTION TO GOVERNANCE

Ngwathe Local Municipality was established in terms of Section 12 Notice of the Municipal Structures Act of 1998. In terms of Section 12 Notice, the Municipality is a Category B Municipality which operates within the Executive Mayoral Committee System combined with the Participatory Ward Governance in Ngwathe Local Municipality is composed of both the Political and Administrative Governance. Governance is the process of decision-making and the process by which decisions are implemented. Governance in the Municipality takes into account legal and constitutional accountability and responsibilities. The Political wing of the Municipality exercises their executive and legislative powers and function to govern the affairs of the municipality. The Administration wing is responsible for Corporate Governance as prescribed by various legislative frameworks,

COMPONENT A: POLITICAL AND ADMINISTRATIVE GOVERNANCE

INTRODUCTION TO POLITICAL AND ADMINISTRATIVE GOVERNANCE

The Constitution section 151 (3) states that the council of a municipality has the right to govern on its own initiative, the local government affairs of the local community.

Ngwathe local Municipality has two management teams: a Political and an Administrative team. Together they exist to provide a wide-range of services to residents and businesses. Municipal councils exercise both legislative and executive functions. This is intended to facilitate hands-on governance and synergy between elected representatives, the executive and the administration. The proximity is meant to facilitate a more vibrant and responsive municipality that would ultimately result in efficient service delivery. The political team made up of councillors and directed by the Mayor and EXCO Members, make strategic and policy decisions for the residents and businesses. The Administrative Team, supervised by the Municipal Manager and the Departmental Directors are to ensure that the decisions are put into effect.

2.1 POLITICAL GOVERNANCE

INTRODUCTION TO POLITICAL GOVERNANCE

MFMA section 52 (a): The Mayor must provide general political guidance over the fiscal and financial affairs of the municipality

In terms of Chapter 7, section 151(2) of the Constitution of the Republic of South Africa, the legislative and executive functions of a municipality are vested within its Municipal Council. The Political leadership of the Municipality exercise their executive and legislative powers and functions to govern the affairs of the Municipality. The legislative function of the Council is vested within the full Council with the Speaker as its Chairperson. The passing of policies and By-laws remain the responsibility of Council.

The Executive Mayor: Cllr MJ Mochela has overarching strategic and political responsibility for Ngwathe local Municipality and also represents the Municipality at ceremonial functions. She receives reports from the Municipal Manager and presents these along with recommendations to Council.

The Speaker: Cllr NP Mopedi is the Chairperson of the Council. The Speaker presides over Council meetings ensuring that meetings are held regularly, maintaining order during Council meetings and that the rules and regulations of the meeting are adhered to.

The Section 79 committee is District shared Services namely: Audit Committee.

The Audit Committee is an independent shared committee constituted to review the control, governance and risk management within the Municipality. It is established in terms of section 166 of the Municipal Finance Management Act (MFMA). The Committee constitutes of members, who meet quarterly as per the schedule of meetings and provide recommendations on financial and nonfinancial processes of the Municipality.

Municipal Public Accounts Committee (MPAC) exercises oversight over the executive functionaries of Council and ensures good governance in the Municipality. Its functions include the analysis of the Annual Report, and submission of the Oversight Report on the Annual report to Council with recommendations. Once the Oversight Report has been considered and approved by Council, it is published in accordance with the MFMA requirements and guidance.

The council consist of 36 councilors belonging to different political parties represented in council. The Mayor and Speaker also form part of council and are both fulltime office bearers.

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THE MAYOR AND SPEAKER OF NGWATHE MUNICIPAL COUNCIL		
	MAYOR Functions To preside during the Executive meetings performs the duties, including any ceremonial functions, and exercises the powers delegated to the Mayor by the Council or Mayoral Committee	
CLLR MOTLALEPULE JOHANNA MOCHELA		
	SPEAKER Functions: To preside during the Council meeting performs the duties and exercises the powers delegated to the Speaker in terms of Section 59 of the Local Government: Municipal System Act, No 32 of 2000 To ensure that Council meets quarterly To maintain order during the Council meetings ensure compliance in the Council and Council committees with the Code of Conduct set out in Schedule 1	
CLLR NEHENG PAULINA MOPEDI	To ensure that Council meetings are conducted in accordance with Rules and Orders of the Council	

Composition of the Municipal Council:

Political Party	Number of Seats
ANC	24
DA	8
EFF	3
FF+	1
TOTAL	36

NGWATHE MUNICIPAL COUNICL – 2017 WARD 2 WARD 3 WARD 4 WARD 1 **CLLR P NDAYI CLLR M MOFOKENG CLLR S NTEO CLLR MATROOS** WARD 8 CLLR KGANTSE WARD 5 WARD 6 WARD 7 CLLR M RAPULENG CLLR M MAGASHULE CLLR M GOBIDOLO WARD 10 WARD 9 WARD 11 WARD 12 CLLR M MBELE **CLLR M MOFOKENG** CLLR N TLHOBELO CLLR A VREY WARD 13 CLLR H FIELAND **WARD 16** WARD 14 CLLR R MEHLO WARD 15 CLLR M MOFOKENG **CLLR SOTSHIVA WARD 17 WARD 18 CLLR M TAJE CLLR M TOYI** Page 25 of 82

MAYORAL COMMITTEE

The Mayoral Committee (MAYCO), which is chaired by the Mayor and draws membership from the chairs of the following Municipal Portfolio Committees (Section 79/80 committees):



Back row from left: Cllr. ML Mofokeng – MMC Finance; Cllr M Mofokeng – MMC Social & Community Cllr L Sotshiva – MMC Public Safety & Transport; Cllr M Mmusi – MMC Urban Planning & Rural Development; Cllr K Serati – MMC Corporate Services Front row from left: Cllr PR Ndayi – MMC Infrastructure & LED; Cllr M J Mochela – Executive Mayor; Cllr S Mbele – MMC Special Projects & IDP

2.2 ADMINISTRATIVE GOVERNANCE

INTRODUCTION TO ADMINISTRATIVE GOVERNANCE

Note: MFMA section 60 (b): The Municipal Manager of a municipality is the accounting officer of the municipality for the purposes of this Act and must provide guidance on compliance with this Act to political structures; political office bearers, and officials of the municipality and any entity under the sole or shared control of the municipality

The **Municipal Manager** as head of the administration is responsible and accountable for tasks and **functions** as provided for in, but not limited to the Local Government: **Municipal** Systems Act, No. 32 of 2000, Chapter 8 of the Local Government: **Municipal** Finance Management Act, No. 56 of 2003. The municipal manager is appointed by council. The Municipal Manager is the link between the council and the administration, of which he/she leads. The accounting officer is responsible for the municipality's income and expenditure, assets and other obligations such as proper adherence to all legislation applicable to municipalities. Subject to the municipal council's policy directions he ensures that an economically viable, effective, efficient and accountable administration is established and developed, that the IDP comes to fruition, that municipal services are delivered in a sustainable and balanced fashion, that a personnel corps is appointed, managed, developed and disciplined and that sound labour relations are maintained.

The Municipal Manager has to personally provide reasons to council for the way in which the financial affairs of the departments of council had been conducted, and this will be conducted with the assistance of the Finance Department.

The IDP and PMS Manager is a key Department within the Municipal Managers' office. It is responsible for the Integrated Development Plan (IDP) and Performance Management.

Internal Audit and Risk Manager are also located in the Municipal Manager's office and ensures compliance with municipal legislation. It also monitors that all departments adhere to the IDP, the municipal strategy, policies and Risk Management in the sector.

Ngwathe Local Municipality has three (4) Municipal Departments that report to the Municipal Manager. These Departments are directed by Directors who ensure that services are delivered to the people of Ngwathe. However note be taken that the Position of Director Corporate remains vacant.

The Municipal Manager and his team of Directors and Managers convene weekly meetings to discuss key strategic service deliverables, progress and guidance on achieving IDP goals, staff matters as well as the monitoring of the Municipal Budget and Projects

The Municipal Manager and Directors, together with keys managers, meet formally on a weekly basis to discuss key strategic issues which are then formulated into action plans for execution by mandated managers. The senior management team on scheduled basis engages with MAYCO to accelerate issues of importance which requires a political mandate or support.

The Macro structure of the municipality is currently as reflected below;

MACRO STRUCTURE OF NGWATHE MUNICIPALITY				
	MUNICIPAL MANAGER Functions • Provide strategic Direction to all 4 Directors • IDP • SDBIP • Performance Management • Local Economic • Tourism • Sector Plans • Audit Management • B2B			
MR. BW KANNEMEYER				



MR. HI LEBUSA

CHIEF FINANCIAL OFFICER

Functions

- Revenue management,
- Expenditure management,
- Asset management,
- SCM management,
- Budget and Reporting

DIRECTOR: CORPORATE SERVICES Functions Human Resource Management Legal Services Admin and Records Management Property Management Information and Communication Technology Customer relations Training/Learning and Development Building Maintenance. Occupational Health and Safety. Labour Relations. **Employment Equity ME. FM MOKGOBU** DIRECTOR: COMMUNITY SERVICES Functions Town Planning, Land Use Management • **Basic Services** Disaster management & Firefighting Services Sports, Arts and Culture Human Settlements LED. Commonages. Refuse Removal. Land fill Sites. Building Plans. Parks & Recreation. Mimosa. **ME. PP NHLAPO** Environmental Health.



ACTING DIRECTOR: TECHNICAL SERVICES

Functions

- Roads and Storm Water Management •
- Water and Sanitation
- Waste Management
- **Electricity Management**
- PMU

MR. HW COETZER

The total number of positions on the staff establishment is for the reporting period positions the status is as follows:

Positions	Number
Number of positions in the staff establishment	1,342
Total Number of new positions filled	3
Total number of critical vacant positions	236
Total number of vacant positions during the period	599
Vacant Section 56 Positions	2

Meeting the requirements for Political and Administrative Governance

This section reports on how the municipality met requirements of participation, rule of law, transparence, responsiveness, consensus, equity/inclusiveness, effectiveness/efficiency, accountability and sustainability with regard to handling its governance mechanisms/structures.

Sustainability

Sustainability is the capacity to endure. How systems remain diverse and productive over time. It is the potential for long-term improvements, which in turn also depends on the responsible use of natural resources

Productivity

The municipality's political and administrative governance structures remained productive throughout the 2019/2020 financial year and complied well with legislative requirements. The following meetings were held:

Meetings	Meetings held	% Attendance
Mayoral Committee Meetings	31/07/2019	6 councilors attended
	23/08/2019	6 councilors attended
	30/08/2019	6 councilors attended
	30/10/2019	6 councilors attended
	03/12/2019	8 councilors attended
	22/01/2020	5 councilors attended
	30/01/2020	5 councilors attended
	20/02/2020	7 councilors attended
	24/03/2020	7 councilors attended
	07/05/2020	8 councilors attended
	11/06/2020	7 councilors attended
Council Meetings	31/07/2019	19 councilors attended
	30/08/2019	26 councilors attended
	31/10/2019	30 councilors attended
	08/11/2019	25 councilors attended
	08/12/2019	26 councilors attended
	12/12/2019	28 councilors attended
	30/01/2020	27 councilors attended
	27/02/2020	24 councilors attended
	07/05/2020	27 councilors attended
	26/06/2020	32 councilors attended

Table 20: Ward Committee Meetings held in 2019/20

Ward Committee	Chairperson	Number of Meetings
Ward 1,	Cllr. Matroos.A	21
Ward 2,	Cllr. Ndayi.R	21
Ward 3,	Cllr. Mofokeng.M.D	21
Ward 4,	Cllr.Nteo.S	21
Ward 5,	Cllr.Rapuleng,M	21
Ward 6,	Cllr. Magashule. M	21
Ward 7,	Cllr. Gobidolo. M	21
Ward 8	Cllr.Kgantse. R	21
Ward 9,	Cllr. Mbele.M	21
Ward 10,	Cllr.Mofokeng. M.L	21
Ward 11,	Cllr. Tlhobelo. N	21
Ward 12	Cllr.Vrey. A	21
Ward 13,	Cllr. Fieland. H	21
Ward 14	Cllr.Mehlo. R	21
Ward 15	Cllr.Mofokeng.MM.	21
Ward 16	Cllr.Sochiva.L.	21
Ward 17	Cllr.Taje. M	21
Ward 18	Cllr. Toyi. M	21

Table : Audit Committee Meetings and Attendance

Audit Committee Member	Number of Meetings 2019/20	Committee Members Attending	Date of appointment	Audit Committee Meetings Held 2019/20
ME. Mohlahlo	Chairperson	0 (Apologies - 2)	26 May 2017	27 August 2019 (Special Meeting) 29 January 2020 (Special Meeting)
N Modisaesi	Member	2 (Apologies - 0)	26 May 2017	27 August 2019 (Special Meeting) 29 January 2020 (Special Meeting)
GT. Banda	Member	0 (Apologies – 2)	26 May 2017	27 August 2019 (Special Meeting) 29 January 2020 (Special Meeting)
MNG Mahlatsi	Member	2 (Apologies – 0)	26 May 2017	27 August 2019 (Special Meeting) 29 January 2020 (Special Meeting)

MPAC Committee

The MPAC (Municipal Public Accounts Committee) has taken over the functions of the Oversight Committee.

No	Title	Name & Surname	Portfolio	Date MPAC Meetings Held
1	Cllr	Matjhini Toyi	Chairperson	
2	Cllr	Victoria De Beer/Mthombeni	Member	21/082019
3	Cllr	Mosiuwa Mofokeng	Member	17/02/2020
4	Cllr	Rebecca Mehlo	Member	19/03/2020
5	Cllr	Arnold Schoonwinkel	Member	21/11/2020
6	Cllr	Malebo Magashule	Member	

Accountability, Transparency and Rule of Law

Accountability is a key requirement of good governance. Accountability cannot be enforced without transparency and the rule of law. Transparency means that stakeholders are provided with information on decisions taken that directly affect them. Rule of law means that legal frameworks are enforced impartially.

The municipality's political and administrative governance structures are held accountable through various measures all of which are adhered to by the Ngwathe Municipality.

Table : Governance Structures and Accountability Measures

Governance Structure	Measure of Accountability	
Council	To approve the budget and encourage culture of community participation to community. Ensure that administration provide support to Council and also to approve policies and by-laws	
Mayoral Committee (MAYCO)	To present strategic plan to council and make recommendations to council	
Ward Committees	To assist the Ward Councilors with community needs and make recommendations to Council. They also serve as link to Council and residents	
Portfolio Committees	Discuss matters affecting portfolio and submit reports to EXCO	
MPAC Committee	The Oversight Committee serves as an oversight committee - to determine the institutional functionality of the Municipal Council in terms of effectiveness. An Oversight Report is tabled to Council	
The municipality reports its annual performance and financial statements to the Auditor General	The Auditor General delivers an AG Report and expresses an audit opinion	
The municipality reports its financial status and performance to its communities annually	The approved Annual Report is made available to the public	
Municipal structures, employees, operations, procedures and processes are ruled by legislation	Policies, Bylaws, Legislation, Regulations and Codes are available	
Worker Representative Unions represent employees on organisational structures and observe the legality of labour practices procedures and processes	Unions serve as link between administration and labour. They assist labours in term of unfair labour practice by employer	
Internal Auditing ensures the management of risk exposure and monitors adherence to legislation	The unit identifies municipal risk and generates a Municipal Risk Register Internal Auditing reports are generated and tabled to Council	
The Audit Committee is responsible for the oversight of internal controls, financial reporting and Compliance with regulatory matters.	Audit Committee approves the Internal Audit Plan and reports to Council	
Community participation in the development of Policies and Strategies	Participative processes are scheduled	
IDP and Budgeting Participation	Participative processes are ensured with a Council approved Process Plan	
Performance Management Committee	An evaluation panel, established in terms of Section 6.6 of the Performance Agreement, evaluates the performance of employees. Performance Agreements are signed on acceptance.	
Organizational and Service Delivery Performance reporting to Council	Quarterly Performance Reports on the SDBIP are tabled to Council	
Municipal Website promotes transparency	The Municipal website is updated a s a n d w h e n r e q u i r e d . All current event news articles, as well as required legislative documents (including budgets, tenders and vacancies) are updated on the website. Around unique visitors browsed the municipal website on a monthly basis during the 2018/2019.	

Effectiveness and Efficiency

Good governance means that processes and institutions produce results that meet the needs of society, while making the best use of resources at their disposal. In this instance, those governance structures and processes that ensure that the community needs are met, with the best use of resources

Table 23: Governance Structures and Measures of Effectiveness and Efficiency

Governance Structure	Measure of Effectiveness and Efficiency
Portfolio Committees monitors municipal service delivery and budget implementation	Quarterly Reporting to Council on the SDBIP
Executive Committee ensures the mid-term assessment of performance, spending and budget	Mid-Term Assessment Report tabled to Council Adjustment Budget Tabled to Council if needed Adjusted SDBIP tabled to Council if needed
Audit Committee ensures oversight of internal auditing and risk management processes	Internal Audit Plan Internal Audit Reports tabled to Council Risk Register Number of fraud cases reported and losses recovered
Performance Management Committee	Performance The Performance Management System is designed to reward superior performance. This linking increases overall organizational motivation and efficiency by focusing the executive management on the successful implementation of the IDP and Budget.)

Equity and Inclusiveness

Society's wellbeing depends on ensuring that all its members feel that they have a stake in it and do not feel excluded from the mainstream of society. This requires all groups to have opportunities to improve or maintain their well-being.

The political and administrative governance structures of Ngwathe Municipality reflect equitable representation of

the area's population structure. Different Political Parties are well represented in Council.

Consensus orientated

Good governance requires mediation of the different interests in society. To be consensus orientated means striving towards reaching a broad consensus on what is in the best interest of the whole community and how this can be achieved.

Consensus on what is in the best interest of the whole community and how it can be achieved is a process that unfolds through the municipality's scheduled, consultative IDP, Budgeting and Ward Based Planning processes.

Responsiveness

Responsiveness means that institutions and processes try to serve all stakeholders within a responsible timeframe.

The governance structures of Ngwathe Municipality mainly adheres to set Council schedules, process plans approved by Council and reporting cycles determined by Provincial and National Government spheres. This is monitored through administrative compliance monitoring and oversight by the Audit Committee.

Participation

Participation can be direct and/or through legitimate intermediate institution or representatives.

Community participation in the governance structures of the Ngwathe Municipality is mainly achieved through the Ward Committees System and consultative meetings with the community and sectors in the scheduled IDP/Budget process. Community Participation in the development of Policies and Strategies has otherwise been achieved through scheduled consultation sessions and/or workshops and/or through website uploads for community review and comments.

Municipal Website: Content and Currency of Material			
Documents published on the Municipality's Website	Yes/No	Publishing Date	
Current Annual and adjustment Budgets and all budget related documents	YES	Not Available	
All current Budget related policies	YES	Not Available	
The previous Annual Report 2018/19	YES	Not Available	
The Annual Report (2018/19) published / to be published	YES	Not Available	
All current performance agreements required in terms of section 57 (1)(b) of the MSA (2019/20)	YES	Not Available	
All service delivery agreements	NO		
All long-term borrowing contracts	NO		
All supply chain management contracts above a prescribed value	NO		
Information statement containing a list of assets over a prescribed value that have been disposed of ito section $14(2)$	NO		
Contracts agreed in 2019 to which subsection (1) of sectoion 33 apply, subject to subsection (3)	NO		
Public private partnerships agreements referred to in section 120 made in 2019	NO		
All quarterly reports tabled in the council in terms of section 52 (d) during 2019	NO		

Table 24: Website Uploads For Community Review and Comments 2019/20

COMMENT MUNICIPAL WEBSITE CONTENT AND ACCESS:

The municipality appointed a service provider BBTECH to develop and update its website, also to ensure that the emails are changed from ngwathe.co.za to ngwathe.gov.za and also to connect the intranet. The position for Senior ICT Officer in line with the new organogram has been advertised.

COMPONENT B. INTER-GOVERNMENTAL RELATIONS

The Municipal Systems Act, Section 3 requires that municipalities exercise their executive and legislative authority within the constitutional system of co-operative governance envisaged in the Constitution Section 41.

Ngwathe municipality strives to uphold its legislative authority and co-operative governance as required by the Constitution and other relevant legislation. In doing so, the Municipality maintains good co-operative and inter-governmental relations with the District municipality, neighboring municipalities, Provincial and National Government and other government agencies. Maintaining good relations with other spheres of government makes it possible to benefit from the various contributions to service delivery offered by government, by aligning municipal planning to the development objectives and targets of provincial and national sector departments. Such contributions include various grants, skills development and capacity building roll-outs which strengthen local government in its quest to improve service delivery.

2.3 INTER-GOVERNMENTAL RELATIONS

Ngwathe Municipal staff and Management attends various engagements / sessions in - upholding good inter-governmental relations for the purpose of good governance, government - collaborated strategic direction, aligned planning, reporting, legislative compliance, accountability and Ngwathe's participation in government programs and roll-outs to benefit development of our Administration, local area and communities.

The table below illustrates the numbers of engagements held in the province and district to which municipal officials were invited and therefore attended to enhance institutional capacity and also access relevant dire funds or support which are sometimes offered at these engagements of government.

IGR ENGAGEMENTS FOR THE OFFICE OF MUNICIPAL MANAGER			
Meetings/Forum	Attended on behalf of Ngwathe Municipality	Hosted in / Where	Date
		Bloemfontein	19 July 2019
IDP PROVINCIAL MANAGER'S FORUM	IDP/PMS OFFICER	Metsimaholo Local Municipality, Sasolburg	26 September 2019
I OKOM		Phumelela Local Municipality, Vrede	28-29 November 2019
DISTRICT IDP MANAGERS FORUM		Fezile Dabi District Municipality, Sasolburg	26 November 2019
PROVINICAL IDP SUPPORT MEETING	IDP/PMS OFFICER	Gariep Dam	30 October - 01 November 2019
PMS PROVINCIAL MANAGER'S FORUM	IDP/PMS OFFICER	CLARENS	05-06 December 2019
DISTRICT WATER & SANITATION	DIRECTOR	Fezile Dabi District	29 November 2019
FORUM		Municipality, Sasolburg	
B2B ENGAGEMENTS MEETINGS	IDP/PMS OFFICER	Ngwathe Lm, Parys	

Table 25: IGR Engagements by Ngwathe Municipality

COMPONENT C: Public Accountability and Community Participation

Sustainability

Sustainability is the capacity to endure. How systems remain diverse and productive over time. It is the potential for long-term improvements, which in turn also depends on the responsible use of natural resources

Ward Committees as a governance structure promotes public accountability and strengthens community participation. The Ward Committee System is fully institutionalized and capacitated within the Ngwathe Municipality.

Ward Name (Number)	Ward Committee	Chairperson
Ward 1	 MNGOMEZULU ANNA ROETS MARVIN ROETS CHRISENO SMITH CHRISTOLINE KOADIBANE MARTHA MLANGENI KENNY RALESAI NKAMOHENG MPHORE THABO MARELETSA MOFOKENG MARELETSA 	CLLR ASHLY MATROOS
Ward 2	 DIKHOLE KELENETSE MOKADI MAKOLOTI CHAKANE THABO MOLEKO TLHAPANE NKONE REFILOE XABA NOZILELO MANUS CATHERINE TSOTETSI BAIPATI MALOKA MOLIEHI SEELE ADELINE 	CLLR PHILLIMON NDAYI
Ward 3	 MOFOKENG BETTY MAKHEMENG TEBOHO THABEDI MALEFANE MAFALE OBAKENG MOALOSI KARABELO MOHOLO MOJANAGA KHESA MORONGWE SEKOBOLO MOTLALENTOA THOBELA PAULINA JACOB MOHOLO 	CLLR MOSIUWA MOFOKENG
Ward 4	 GABORONE PUGISHO KHANYE LETIA MNGOMEZULU NZODO MOTSAPI MOKGO MSIBI DICKSON MOTAUNG CHRISTINA LESEKA MACMILLAN LEBAJOA HADIFELE RANKILE SANA MANTSO VICTOR 	CLLR SERAME NTEO
Ward 5	1. BEYAPHI MANTSO 2. NHLAPHO LYDIA 3. SEFATSA NTETELLENG 4. MOEPI RANOKO 5. MSIMANGA TEBOHO 6. MKHWANAZI MPHOSI 7. DLADLA LUCY 8. MATSIMELA MOLAHLEHI 9. MOSIA MADITABA	CLLR MAHLOKO RAPULENG

Table 26: Ward Committees and Chairperson in 2019/20

Ward Name (Number)	Ward Committee	Chairperson
	10. SEFATSA JACOB	
Ward 6	1. DAVID RAMPOPO 2. LYDIA RASEYALO 3. SABELO NCULE 4. MORENA MAFIKA 5. LIZZY TAETSANE 6 LITABA SEKELEMANE 1. ELIZABETH MOLALOGI 2. NTHABISENG MOKOENA 3. THENJIWE BONTSE 4. MANTWA RADEBE	CLLR MALEBO MAGASHULE
Ward 7	MORETLO MQCINA JEANETTE ROBERTS GLORIA MOLOTO A. SELLO SEBAKE S. NOMSA MAFOKAZANA G. TEFO MATLHAKU 7. LYDIA PLAATJIE 8. MOJALEFA SETHOKO 9. MAPASEKA MOPEDI 10 PRIESTA MBELE	CLLR MAFIKA GOBIDOLO
Ward 8	1. NKONOANE MARTIN 2. MALEHO LYDIA 3. PHATSISI TEBOHO 4. KEBILE THENJIWE 5. PIETERSE BRENTON 6. VUMANI MORAKANE 7. OVERWACHT MADGALEEN 8. MOKITLANE TSOKU 9. MOLIBELI JEANETTE 10. VACANT POST	CLLR ROSIE KGANTSHE
Ward 9	1. WILLIAM MADIKILA 2. AGNES MOKOENA 3. NTHABISENG QETSO 4. NOMTHANDAZO KATI 5. VUYISILE VETEZO 6. SALAMINAH TLADI 7. DANIEL MPINGA 8. KENNETH RASMENI 9. MALOAS RADEBE 10. DORCAS HLATHI	CLLR MHLOPHEKI MBELE
Ward 10	1. MIRRIAM RANTSAILE 2. THABO MAHLABA 3. KEDIBONE NTHOROANE 4. ROSINAH NHLAPHO 5. FILDA MOLATA 6. MAGDALINE LETSABA 7. THAPELO MOFOKENG 8. MPHO MOGALE 9. MAGROOT 10. VACANT POST	CLLR MANNESE MOFOKENG
Ward 11	1. JAMES NKHI 2. SIPHO GANAFANA 3. SELLOANE MOLALOGI 4. LEAH RANTSAILA 5. PUSELETSO MABENA 6. ZACHARIA MTHIMKHULU 7. EVA THEKISO 8. MODIEHI MATOLO 9. CORNELIA WISSO 10. VACANT POST	CLLR NTHABISENG THLOBELO

Ward Name (Number)	Ward Committee		Chairperson	
Ward 12	1.	JOHANN BOSMAN	CLLR ANDRIES VREY	
	2.	ROY ULYATE		
	3.	SONJA VAN RHYN		
	4.	MURRAY MCMILLAN		
	5.	NICOLINE PIENAAR		
	6.	KEAGILE MOLOTSANE		
	0. 7.	INNOCENTIA KUTOANE		
	8.	THATO SEABI		
	9.	EDDIE VAN ZYL		
	10.	LOUISE LOCK		
Ward 13	10.	SANDILE MAKELENI	CLLR HENDRICK FIELAND	
walu 15			CLLK HENDRICK FIELAND	
	2.	SELLO SIPHETLO		
	3.	SIMON NDZUNGA		
	4.	JAMES KAMFER		
	5.	SUSAN MOILOA		
	6.	MASELLOANE MARELETSA		
	7.	DEBORAH NOVEMBER		
	8.	MACDONALD MACHOTOLA		
	9.	PONTSHO MABOEA		
	10.	RACHEL KAMFER		
Ward 14	1.	FANSELE HOKOMANE	CLLR REBECCA MEHLO	
	2.	DIMAKATSO RATEMA		
	3.	NTSOAKI SEKHAMPU		
	4.	KOOS MOHONO		
	4. 5.	ELIAS LEBOKO		
	6.			
	7.	MOSIDI BOOKGOLANE		
	8.	MANNANA LETSHELEHA		
	9.	MOLEFE MOHOHLO		
	10.	DORAH MODISENYANE		
Ward 15	1.	NGAKA LETSHUMA	CLLR MALEFU MOFOKENG	
	2.	MABOTE KGAJWANE		
	3.	ANNA NTHOLENG		
	4.	FEIKIE KGOTLE		
	5.	MALEFU THABETHE		
	6.	THAPELO MOSOEU		
	7.	MAMOKETE LETSIPA		
	8.	MODIEHI MOSOEU		
	9.	TEBOHO MOHOHLO		
		VUYISILE NZELANI		
Ward 16				
Ward 16	1.	MALESHOANE PULE	CLLR LEPONESA SOCHIVA	
	2.	DOMZODWA NONDALA		
	3.	MOIPONE LEBONE		
	4.	MODIEHI MSIMANGA		
	5.	MOJABENG NTSALA		
	6.	SELLO SERIFI		
	7.	MARTHAA RAMONANA		
	8.	DIMAKATSO SOKIVA		
	9.	MOHAPELOA MODIEHI		
	10.	LEBONA SUZAN		
Ward 17	1.	JENNIFER MAHLANGU	CLLR MAHLOMOLA TAJE	
	2.	SAMMY MAETSE		
	2. 3.	NTHABISENG MAJOE		
	3. 4.	MAKHALA SELEPE		
	5.	MAKHETSANA SEROBE		
	6.	PETRUS GOUT		
	7.	MODIBEDI XABA		
	8.	MAKHITSANE SEROBE		
	9.	MAREKA MAHLATSI		
	10.	JOSEPH MELANE		
Ward 18	1.	MOLEFI MOFOKENG	CLLR TOYI MATJHINI	
	2.	JOHN MOSITO		

Ward Name (Number)	Ward Committee	Chairperson
	3. MOKWAISI MANTSO	
	4. MAMOLATO MAPHAKISA	
	5. MAKI RADEBE	
	6. MANTSHADI NKOMO	
	7. MATSHEDISO SEJAKE	
	8. PULENG MAILE	
	9. MADIBUSENG MASHIANE	
	10. MAMOLATO THELETSANE	

Accountability

Accountability is a key requirement of good governance. Accountability cannot be enforced without transparency and the rule of law.

2.4 Community Participation in the Development of Legal Frameworks and Directives

The table below indicates the dates on which Ngwathe Municipality consulted with the community in the development of Municipal directives and documents in 2019/20, as advertised on the municipal website.

Table : Website Uploads for Community Review and Comments

WEBSITE UPLOADS FOR COMMUNITY	REVIEW AND COMMENTS
MUNICIPAL DIRECTIVE & ACTION	DATE
Inspection of valuation roll	Date not available
Annual Report 2018/2019	On website
Municipal Budget, Integrated Development Plan, Policies and determination of tariffs for the financial year	On Website
SDBIP 2019/20	On Website
IDP open for comment	On Website

Effectiveness and Efficiency

Good governance means that processes and institutions produce results that meet the needs of society, while making the best use of resources at their disposal.

Equity and Inclusiveness

Society's well-being depends on ensuring that all its members feel that they have a stake in it and do not feel excluded from the mainstream of society. This requires all groups to have opportunities to improve or maintain their well-being.

Table 27: Ward Committee - Outreach Programs

DATE	TOPIC	PURPOSE / TARGET
03 August 2019 - March 2020	Registration of Indigents	Qualifying Indigent members of the community

DATE	TOWN	WARD	VENUE	WARD COUNCILLOR	TIME
		1	SANDERSVILLE HALL	CLLR A. MATROOS	16H30
	HEILBRON	2	PHIRIHADI HALL	CLLR R. NDAYI	16H30
03/03/2020 TUESDAY		3	KEARABETSWE P. SCHOOL	CLLR M. MOFOKENG	16H30
TUESDAT	D N D N D	6	MASTER NAKEDI SPORTS	CLLR M. MAGASHULE	16H30
	PARYS	9	NTSWEPHEPHA P. SCHOOL	CLLR S. MBELE	16H30
04/02/2022		4	PIANO GROUND	CLLR S. NTEO	16H30
04/03/2020 WEDNESDAY	HEILBRON	5	BILLY OPEN SPACE	CLLR M. RAPULENG	16H30
WEDNESDAT	EDENVILLE	18	N.G. KERK	CLLR M. TOYI	16H30
	HEILBRON	5	AIPORT	CLLR M. RAPULENG	16H30
05/03/2020		7	MBEKI OPEN SPACE	CLLR M. GOBIDOLO	16H30
THURSDAY	PARYS	10	TSWELOPELE CRECHE	CLLR M. MOFOKENG	16H30
		11	BOTJHABATSATSI. PS.	CLLR N THLOBELO	16H30
	HEILBRON	5	GREENFIELD	CLLR M. RAPULENG	16H30
	PARYS	12	AME CHURCH	CLLR A VREY	16H30
10/03/2020		13	AHA – SE TJHABA SCHOOL	CLLR H. FIELAND	16H30
TUESDAY	KOPPIES	16	IPATLELENG P. SCHOOL	CLLR L. SOCHIVA	16H30
		17	KWAKWATSI HALL	CLLR M. TAJE	16H30
	VREDEFORT	8	MONTOELI HALL	CLLR R. KGANTSE	16H30
11/03/2020		14	KINGS MOTEL	CLLR R. MEHLO	16H30
WEDNESDAY		15	S.S. PAKI HIGH SCHOOL	CLLR M. MOFOKENG	16H30
	DADVO	6	GHADAFFI OPEN SPACE	CLLR M. MAGASHULE	16H30
	PARYS	7	TAMBO SPORTS GROUND	CLLR M. GOBIDOLO	16H30
		9	BARNARD SCHOOL	CLLR S. MBELE	16H30
12/03/2020	PARYS	10	MOSEPELI HALL	CLLR M. MOFOKENG	16H30
THURSDAY		12	PARYS SIDE HALL	CLLR A VREY	16H30
		13	SCHONKENVILLE HALL	CLLR H. FIELAND	16H30

PUBLIC PARTICIPATION MEETINGS ON REVIEW IDP AND BUDGET 2019/20

2.5 IDP PARTICIPATION AND ALIGNMENT

Consensus orientated

Good governance requires mediation of the different interests in society. To be consensus orientated means striving towards reaching a broad consensus on what is in the best interest of the whole community and how this can be achieved.

Table 28: IDP Community Input Meetings in 2019/20

Ward	Date	Venue	Time
1 and 8	23 October 2019	Sandersville(Heilbron)	16h30
2	29 October 2019	Master Nakedi Sports Grounds	16h30
3	30 October 2019	Winnie Open Space	16h30
4	03 March 2020	Sandersville Hall	16h30
5	05 March 2020	Botjhabatsatsi P.S.	16h30
6	10 March 2020	Kwakwatsi Hall-Koppies	16h30
7	11 March 2020	Montoeli Hall-Vredefort 16h30	

Transparency

Transparency means that stakeholders are provided with information on why decisions were made that directly affect them

Table 28: Ward Committee – Community (Feedback) Meetings

		Public	Meetings			
Nature and Purpose of meeting	Date of events	Number of Participating Municipal Councilors	Number of Participating Municipal Administrators	Number of Community Members attending	lssue addressed (Yes/No)	Dates and manner of feedback given to community
IDP & BUDGET	Feb/March	All	Management	3500 / 4100	Yes	Community inputs

Rule of Law

Rule of law means that legal frameworks are enforced impartially.

The Internal Audit Unit is responsible to ensure impartial enforcement of legal frameworks within the municipality.

COMPONENT D. Corporate Governance

Sustainability

Sustainability is the capacity to endure. How systems remain diverse and productive over time. It is the potential for long-term improvements, which in turn also depends on the responsible use of natural resources

2.6 Risk Management

Section 62 of the Municipal Finance Management Act (MFMA), no. 56 of 2003, states that the Accounting Officer should take all reasonable steps to ensure that the municipality has and maintains effective, efficient and transparent systems of financial and risk management and internal control as well as the effective, efficient and economical use of the resources of the municipality.

The Manager Risk Management oversees the risk management process in terms of the following as prescribed by NT Public Sector Risk Management Framework:

Of which the risk management responsibilities include:

- (a) Assisting management to develop the risk management policy, strategy and implementation plan;
- (b) co-ordinating risk management activities;
- (c) Facilitating identification and assessment of risks;
- (d) Recommending risk responses to Management; and
- (e) Developing and disseminating risk reports.

Although the Risk management section facilitated the above, management took ownership of risks and the mitigation thereof. Ngwathe Municipality is making progress with risk assessment and risk management processes over the last year. Operational risk assessments were performed on a continuous basis during the 2017/2018 financial year, by the departments, as quarterly risk reporting on, amongst others, additional risks, deleted risks, changes to risk data, risks that materialised and risks that should be escalated for intervention was implemented. The departments also discussed the risks on a continuous basis at scheduled executive management and departmental meetings

(DID NOT HAPPEN FOLLOWING CHALLENGES OF COMMITMENT BY RISK OWNERS)

a) Risk Profile

The annual risk assessment reflected the following change in risk profile:

(Based on the above statement the unit is unable to categorises risks)

Table 29: Risk Prof	file				
		2	019/20		
Residual %	Risk Categories	Inherent	Inherent %	Residual	Residual %
	High Rated				
	Medium Rated				
	Low rated				
	Total				

b) Top ten risks 2019/20

Top 10 Institutional Risks were reviewed and updated through a collaborative process with support from Provincial Treasury.

The updated list of Top 10 institutional risks are as follows:

Table 30: Top Ten Risks

Ranking	Description
1	High Electricity Cable Theft
2	High Expenditure Patterns
3	Low Revenue
4	Poor Water Quality
5	Weak internal Controls
6	Ageing Infrastructure
7	Distribution loss
8	Outdated maintenance Plans
9	High Litigations
10	Floods

2.7 Anti-Corruption and anti-fraud

"Fraud is defined as the intentional, false representation or concealment of a material fact for the purpose of inducing another to act upon it to his or her injury."

Ngwathe Local Municipality has a **ZERO TOLERANCE** to Fraud and Corruption and thus has the intent to promote consistent organizational behaviour by providing guidelines and assigning responsibilities for the development of controls and conduction of investigations relating to fraud and corruption. The fraud prevention strategy and policy are such documents designed to align Ngwathe Local Municipality to the national priority of combating fraud and corruption. Anti-Corruption and Fraud

Section 62 (1) (c) (i) of the Municipal Finance Management Act (MFMA), no. 56 of 2003, states that the Accounting Officer should take all reasonable steps to ensure that the municipality has and maintains effective, efficient and transparent systems of financial and risk management and internal control as well as the effective, efficient and economical use of the resources of the municipality. Section 83(c) of the MSA refers to the implementation of effective bidding structures to minimize the possibility of fraud and corruption and the Municipal Finance Management Act (MFMA), section 112(1) (m)(i) identify supply chain measures to be enforced to combat fraud and corruption, favouritism and unfair and irregular practices. Section 115(1)

of the MFMA states that the accounting officer must take steps to ensure mechanisms and separation of duties in a supply chain management system to minimize the likelihood of corruption and fraud. In terms of fraud preventative arrangements, Ngwathe Municipality has instituted:

- The promotion of an ethical culture
- · Provision of training to employees
- · Adoption of a policy on fraud and anti-Corruption
- · Provision of physical security for municipal buildings and
- · Procedures of employee vetting executed before employees are appointed
- · Procedures of employee vetting executed before employees are appointed

a) Developed Strategies

Table 31: Strategies: Anti-corruption and Anti-fraud

Name of Strategy	Developed Yes/No	Date Adopted/Reviewed
Fraud Prevention Plan	Yes	Not approved
Anti-Fraud and Anti-Corruption Policy	Yes	Not approved
Anti-Fraud and Anti-Corruption Strategy	Yes	Not approved

The structural strategies according to the Anti-Fraud and Anti-Corruption Strategy and implementation plan include the establishment of an Anti-Fraud and Anti-Corruption Committee that will oversee the approach of the Municipality approach to fraud prevention, fraud detection strategies and response to fraud and corruption incidents reported by employees or other external parties. The Section 79 Finance Committee

Internal Audit and Audit Committee

Ngwathe Municipality has a fully functional Internal Audit Unit and a Shared Audit and Performance Committee instituted. Audit Committee has the authority to perform its oversight functions as legislated in section 166 of the Municipal Finance Management Act MFMA).

The audit committee advises the municipal council, the political office- bearers, the accounting officer and the management staff of the municipality on matters relating to:

- internal financial control and internal audits;
- risk management;
- accounting policies;
- the adequacy, reliability and accuracy of financial reporting and information;
- performance management;
- effective governance;
- compliance with the Act, the annual Division of Revenue Act and any other applicable legislation;
- performance evaluation; and
- any other issues referred to it by the municipality.

The Audit Committee has the responsibility to review the annual financial statements to provide the council of the municipality with an authoritative and credible view of the financial position of the municipality, its efficiency and

effectiveness and its overall level of compliance with the Act, the annual Division of Revenue Act and any other applicable legislation.

The audit committee consisted of the members listed hereunder, and two (2) meetings were held during the 2019/20 financial year. Logistical arrangements were as follows:

Scheduled meetings and attendance

Title	Name	Portfolio	Number of Meetings Attended
Mr	ME. Mohlahlo	Chairperson	0 (Apologies - 2)
Ме	N Modisaesi	Member	2 (Apologies – 0)
Mr	GT Banda	Member	0 (Apologies – 2)
Mr	MNG Mahlatsi	Member	2 (Apologies – 0)

During 2019/20 the Audit Committee had (4) members and convened two (2) meetings for the financial year.

Audit Committee Member	Number of Meetings 2019/20	Committee Members Attending	Date of appointment	Audit Committee Meetings Held 2019/20
ME. Mohlahlo	Chairperson	0 (Apologies - 2)	26 May 2017	27 August 2019 (Special Meeting) 29 January 2020 (Special Meeting)
N Modisaesi	Member	2 (Apologies - 0)	26 May 2017	27 August 2019 (Special Meeting) 29 January 2020 (Special Meeting)
GT. Banda	Member	0 (Apologies – 2)	26 May 2017	27 August 2019 (Special Meeting) 29 January 2020 (Special Meeting)
MNG Mahlatsi	Member	2 (Apologies – 0)	26 May 2017	27 August 2019 (Special Meeting) 29 January 2020 (Special Meeting)

Table 12: Audit Committee Meetings and Attendance

Anti-Corruption and Fraud

In terms of fraud preventative arrangements, the Ngwathe Municipality has instituted:

- 1. The promotion of an ethical culture Conducted workshops informing employees the importance of upholding Code of Conduct of the Municipality
- 2. Provision of training to employees Training programs conducted, where Fraud and Corruption information was shared with various departments.
- Adoption of a policy on fraud and anti-Corruption Awareness sessions were conducted that requested inputs from various departments for finalization of Fraud Prevention Plan. Inputs were received and the final documents was processed for approval.
- 4. Provision of physical security for municipal buildings Physical Securities were appointed in all five towns of the municipality.
- 5. Procedures of employee vetting executed before employees are appointed It has been a challenge to process vetting of employees.

The following arrangements are institutionalizing the detection of fraud:

• Management takes steps against fraudulent actions.

• An Audit Committee approves the Internal Audit Plan

2.8 MPAC Committee

Ngwathe Municipality Oversight Committee, operates as a Municipal Public Accounts Committee (MPAC), consisting of Five (6) members appointed to strengthen and provide oversight within the municipality, in terms of the provision of S79 of the Local Government Municipal Structures Act 117 of 1998. MPAC is a committee of Council and its meeting schedule is therefore developed and managed in such manner.

No	Title	Name & Surname	Portfolio
1	Cllr	Matjhini Toyi	Chairperson
2	Cllr	Victoria De Beer/Mthombeni	Member
3	Cllr	Mosiuwa Mofokeng	Member
4	Cllr	Rebecca Mehlo	Member
5	Cllr	Arnold Schoonwinkel	Member
6	Cllr	Malebo Magashule	Member

The MPAC Committee primary responsibility is to serve as an oversight committee - to determine the institutional functionality of the Municipal Council in terms of effectiveness.

Equity and Inclusiveness

Society's well-being depends on ensuring that all its members feel that they have a stake in it and do not feel excluded from the mainstream of society. This requires all groups to have opportunities to improve or maintain their well-being.

OVERVIEW SUPPLY CHAIN MANAGEMENT

MFMA section 110 - 119; SCM Regulations 2005; and relevant MFMA circulars set out required processes and guidance manuals to help ensure that SCM arrangements provide appropriate goods and services, offer best value for money and minimize the opportunities for fraud and corruption.

Ngwathe Municipality has a fully functional Supply Chain Unit. The Ngwathe Supplier Database has been updated in terms of supplier information in 2019/20, as to minimize the risk of supplier duplication.

Transparency

Transparency means that stakeholders are provided with information on why decisions were made that directly affect them.

Rule of Law

Rule of law means that legal frameworks are enforced impartially.

The impartial enforcement of legal frameworks is ensured by Ngwathe Municipality through the adoption and application of municipal policies and bylaws, of which the following have been adopted in 2008

2.10 POLICIES AND BYLAWS

Table : POLICIES AND BYLAWS ADOPTED

Normality Normality <t< th=""><th></th><th colspan="6">HR POLICIES AND PLANS</th></t<>		HR POLICIES AND PLANS					
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BY-LAWS

	By-laws Introduced during Year 2019/20						
Newly Developed	Revised	Public Participation Conducted Prior to Adoption of By-Laws (Yes/No)	Dates of Public Participation	By-Laws Gazetted * (Yes/No)	Date of Publication		
Credit Control and Debt							
Collection By-Law	No	Yes	25 – 29/06/2012	Yes			
	No		25 – 29/06/2012				
Informal settlement		Yes		Yes			
Control of street vendors,	No		25 – 29/06/2012				
peddlers or Hawkers		Yes		Yes	17 May		
	No		25 – 29/06/2012		2013		
Electricity Supply		Yes		Yes			
Fire and emergency Services	No	Yes	25 – 29/06/2012	Yes			

COMMENT ON BY-LAWS:

Note: MSA 2000 s11 (3) (m) provides municipal councils with the legislative authority to pass and implement by-laws for the betterment of the community within the terms of the legislation.

CHAPTER 3

ORGANISATIONAL DEVELOPMENT PERFORMANCE

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COMPONENT A: MUNICIPAL WORKFORCE

Number of Employees

The following reflects the number of staff per category for the last three financial years:

Table : Staff per category

Category	No of Employees (2017/18)	No of Employees (2018/19)	No of Employees (2019/20)
Legislators, senior officials, and managers	26	46	31
Clerks	53	316	316
Technicians and associate professionals	1	25	44
Craft and related trade workers	0	44	6
Elementary occupations	203	338	346
Total:	283	769	743

Table : Staff Category per Directorate

Directorate	Total	Legislators, Senior Officials and Managers	Clerks	Technicians and Associate Professionals	Craft and related Trade Workers	Elementary Occupations
Legislators	19	4	13	1	0	1
Technical & Community Services	546	10	16	9	71	440
Finance	115	7	101	7	0	0
Corporate Services	49	5	13	7	0	24
Municipal Manager Office	14	9	1	4	0	0
Total: 2019/20	743	35	144	28	71	465

Personnel Services form an integral part of the Corporate Services departments and Ngwathe Municipality's service delivery success. Professionalism and operational efficiency is of utmost importance, especially on the management of the department and how it functions. The department is responsible for the key areas discussed below

Employee Wellness Recruitment and Selection

Table : Recruitment and Selection

Category	Target 2018/19	Actual 2018/19	Target	Actual 2019/20
Africans	N/A	3	N/A	18
Whites	0	0	0	0
Coloured / Asian	0	1	0	0
Employees with Disabilities	1	0	0	0

Ngwathe Municipality has a Human resources section that drives the Employee Wellness Program attending to employees' social, mental, and physical health needs. Some of the interventions by the department include:

- · Free medical tests by medical fund institutions;
- · Debt counseling, garnishee orders and financial planning sessions;
- Promotional Health Talk on Circumcision.

The vacancy rate increased to 236 in the 2019/20 financial year.

Directorate	Total	Legislators senior officials managers	Clerks	Technicians associate professionals	Craft and related trade workers	Elementary occupations
Technical Services and community services	204	3	11	22	68	100
Chief Financial Officer	8	0	8	0	0	0
Corporate Services	23	1	6	1	0	15
Municipal Manager's Office	1	0	0	0	0	0
Total:2019/20	236	4	25	19	67	115

Table : Vacancies per Job Category 2019/20

Employment Equity

The municipality's Employment Equity Policy is designed to:

- · Promote equal opportunities and fair treatment to all in the workplace by eliminating unfair discrimination; and
- Implement affirmative action measures to redress the disadvantages in employment experienced by members from designated groups in the past.

The Draft Employment Equity Plan was developed, and the Employment Equity Report submitted 11 January 2020

Directorate	African	Coloured	Indian	White	Total	Female	Male
Technical Services and community services	519	10	0	13	543	163	380
Chief Financial Officer	107	0	0	2	109	84	25
Corporate Services	57	0	0	1	58	30	28
Municipal Managers Office	12	1	0	1	14	6	8
Political,Office	20	0	0	0	19	2	17
Total: 2019/20	715	11	0	17	743	285	458

Table 31: Total Employment Equity Statistics per Directorate as at 30 June 2020

BY-LAWS ADOPTED	COUNCIL RESOLUTION
Advertising	14/12/2016
Impoundment of Animals	14/12/2016
Standard Street Trading By-Law	14/12/2016
Environmental Health by law	14/12/2016
Child care services	14/12/2016
Credit control and debit collection	13/04/2012
Indigent support bylaw	13/04/2012
Property rates	13/04/2012
Water Restriction	13/04/2012
SPLUMA	14/10/2017

Promotions

The information below compares the number of employees that have been promoted during the past three financial years:

Employees at the Ngwathe Municipality are not promoted automatically. All internal employees must apply for posts as advertised.

Pension Funds

The Ngwathe Municipality makes use of the following Pension and/or Retirement Funds:

- SALA Pension Fund
- Consolidated Retirement Fund
- Free State Pension Fund / Provident Fund
- SAMWU Provident Fund
- Municipal Employees Pension Fund

Medical Aid Schemes

Employees are able to choose from the following Medical Aid Funds:

- · BONITAS
- · HOSMED

- · Key Health
- · LA Health
- · SAMWUMED

Labor Relations

This department has the function of managing labor relations matters and dealing with occupational health and safety in the municipality.

Labor Relations issue	Number of Cases:2017/18	Number of Cases: 2018/19	Number of Cases 2019 / 20
Misconduct	1	2	6
Dismissals	0	0	0
Suspensions	1	0	4
Total Cases	1	2	6

Occupational Health and Safety

The department is also responsible to ensure that operations and activities within the municipality comply with the provisions of the Occupational Health and Safety Act, 1993 as well as the different Regulations promulgated in terms of the said Act. Incident/accident investigations are conducted promptly in order to determine in respect of which activities work instructions and safe work procedures should be developed and implemented, to prevent the reoccurrence of incidents in the workplace. Furthermore, Health and Safety Committee Meetings are arranged on a monthly basis to address all health and safety issues raised at such meetings.

Table: Incidents/accidents recorded and/or investigated during 2019/20

	Directorate	9	Personal injury	Diseas	е	Death			
Tech	nnical Services		1	0		0			
Com	munity Services		0	0		0			
Corp	orate Services		0	0		0			
Mun	icipal Manager's Of	fice	0	0		0			
Tota	l 2019/20		1	0		0			
		Number and	period of suspension						
Number and period of suspension Position Nature of suspension Days of suspension Details of disciplinary action taken or status of case and reasons why not finalised Date finalised									
Electrician	With pay	9 months	Finalised	2	24 July	2020			

Electrician	With pay	10 months	Submitted closing remarks	N/A
Committee Officer	With pay	6 months	Hearing still to proceed	N/A
Process Controller	With pay	6 months	Hearing still to proceed	N/A

Discipl	inary action taken on cases of financ	cial misconduct	
Position	Nature of alleged misconduct and rand value of any loss to the municipality	Disciplinary action taken	Date finalised
None	None	None	N/A

COMPONENT B: MANAGING THE MUNICIPAL WORKFORCE

Section 57 Performance Evaluation

The performance evaluation for Section 57 managers forms the basis for evaluating performance in relation to set targets as outlined in the signed performance agreements of executive managers Performance evaluation takes place on a quarterly basis and reported to the Mayor.

Improved Performance Management

The municipality adopted a performance framework within the organization, to date only officials appointed in terms of section 56 and section 57 are measured for performance against signed performance agreement.

Implementation and monitoring thereof will be a targeted and continued focus in 2019/20 Financial year.

COMPONENT C: CAPACITATING THE MUNICIPAL WORKFORCE

Skills Development & Training

As prescribed by legislation, the combined Workplace Skills Plan (WSP) was compiled through the process of skills audit and submitted on 30 April 2020

INTRODUCTION TO WORKFORCE CAPACITY DEVELOPMENT

Creation of skills development opportunities for the Councilors, Employees and Communities. To conduct and update the credible skills audit and compile the Workplace Skills Plan (WSP). To implement the WSP in the form of skills programs, Learnerships, Artisanship, Internships and Bursaries

For the year under review (2019/20), Ngwathe Municipality has trained 35 employees. Including internship program

Bursary allocated 06 Councilors and 06 Officials

Directorate	Total	Senior	Clerks	Technicians	Craft	Elementary	Councilors
Directorate	Total	Officials and Managers	Olerka	Teenneiding	and Related Trade Workers & interns	Occupations	obunchors
Technical Services	8	0	0	2	4	2	0
Finance	6		1	0	5	0	0
Corporate Services	5	0	2	1	0	2	0
Community services	5			0	1	4	
		0					
MM Office	4	2	1	1	0	0	0
Office of Speaker	6	0	0	0	0	0	6
Office Of Mayor	1	0	1	0	0	0	0
Total:2019/20	35	2	5	4	10	8	6

Skills Development Budget

The information below indicates the quantum of municipal budged allocated to skills development and the percentage spent

Table: Skills Development Budget against Expenditure

Financial Year	Budget	Expenditure
2019/2020	R 2.7m	R 668 475 75

MFMA Competencies

In terms of Section 83 (1) of the MFMA, the accounting officer, senior managers, chief financial officer, nonfinancial managers and other financial officials of a municipality must meet the prescribed financial management competency levels that are key to the successful implementation of the Municipal Finance Management Act. National Treasury has prescribed such financial management competencies in Government Notice 493, dated 15 June 2007.

To assist the above-mentioned officials to acquire the prescribed financial competencies, National Treasury, in collaboration with various stakeholders and role players in the local government sphere, developed an outcomebased NQF Level 6 qualification in municipal finance management. In terms of the Government Notice 493 of 15 June 2007, "(1) No municipality or municipal entity may, with effect 1 January 2013, employ a person as a financial official if that person does not meet the competency levels prescribed for the relevant position in terms of these Regulations."

A total of 22 employees were identified to obtain the abovementioned qualification and prescribed competencies and awaiting for statement of results from LGSETA,

Description	Total number of	Competency	Total number of			
Description	officials employed	assessments	officials whose	Total number of officials that me		
	i.t.o. Regulation	completed i.t.o.	performance	prescribed competency levels i.t.o		
	14(4)(a) and (c)	Regulation	agreements comply	Regulation 14(4)(e)		
	14(4)(0) 010 (0)	14(4)(b) and (d)	with Regulation 16			
			Regulation 14(4)(f)			
inancial Officials			· · · · · · · · · · · · · · · · · · ·			
Accounting Officer	1	Competent	1	1		
	1	Competent	1	1		
Chief Financial Officer						
Director Corporate Services	1	Competent	1	1		
Director Community Services	1	Competent	1	1		
Director Technical Services	1	Competent	1	1		
Senior Managers						
	5	Competent	5	5		
Any other financial officials	42	Competent	N/A	N/A		
	Supply	y Chain Managemer	nt Officials			
Head of Supply Chain						
Management Unit	1	Competent	N/A	N/A		
Supply Chain Management						
Senior Managers	1	Competent -	N/A	N/A		
TOTAL	49	Competent	5	5		

Table: below provides details of the financial competency development progress as required by the notice:

Learnership

A total of 10 (employed) learners were recorded to have received training through learnerships in 2019/2020.

Table : Bursaries per Directorate

Directorate	Number of Beneficiaries 2017/18	Number of Beneficiaries 2018/19	Number of Beneficiaries 2019/20
Technical Services	1	1	10
Chief Financial Officer	1	2	0
Corporate Services	1	0	0
Municipal Manager's Office	1	1	0
Mayoral Office	1	1	0
Speakers Office	8	5	0
Total	13	10	10

COMPONENT D: MANAGING THE MUNICIPAL WORKFORCE EXPENDITURE

Personnel Expenditure

Table : Trends of Personnel Expenditure compared to Operating Expenditure:

Financial Ye	ar Salaries	Expenditure	Percentage
2019/20	235 996 000	770 961 399	31%

CHAPTER 4

ANNUAL PERFORMANCE REPORT

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The home of harmony, prosperity and growth

SECTION 46 REPORT 2019/20

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				OFF	CE OF	THE N	IAYOR	2							
IDP/REF	КРА	Indicator	Unit of	of Annual Year to Date as at End June 2020											
NO	Key Focus Area	(Activity/Project/ Key actions)	Measurement	Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
IDP 001	Municipal Transformation	Celebrate national and local days of importance / commemoration; Human Right's Day, Worker's / May Day, Youth Day, Flower Festival, Mandela Day	Number of national and local days of commemoration celebrated	8	3	3	2	2	2	1	1	0	Programs/ Invitations & Attendanc e Registers	8	
IDP 002	Radical Social and Economic Development	Create HIV and AIDS Awareness - Planning and launching of Ward/Local /District HIV and AIDS Councils / Launch Men's Dialogue program	Number of awareness programs launched	4	1	2	1	2	1	2	1	0	Programs/ Invitations & Attendanc e Registers	3	
IDP 003	Good governance and Public Participation	Communicate municipal information with public by conducting radio and newspaper interviews	Number of Radio and Newspaper interviews conducted by Mayor	4	1	7	4	8	1	2	4	4	Interview Schedule (One per Quarter)	4	
IDP 004	Radical Social and Economic Development	Initiate quarterly social support programs to poverty stricken communities; Bursary support, food parcels and rural sports programs	Number of social support programs launched to address poverty in identified communities	4	1	1	1	1	1	4	1	1	Programs/ Invitations & Attendanc e Registers	4	
IDP 005	Municipal Transformation and Organisation Development	Initiate Women and Children's Rights programs	Number of Women and Children Rights programs launched	2	1	1	N/A	N/A	1	1	N/A	N/A	Programs/ Invitations & Attendanc	2	

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				OFF	ICE OF	THE N	IAYOR										
IDP/REF	КРА	Indicator	Unit of	Annual				١	ear to	Date as	at End	June 2	2020				
NO	Key Focus Area	(Activity/Project/ Key actions)	Measurement	Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual		
													e Registers				
IDP 006	Radical Economic Transformation	Initiate Youth development and Empowerment programs in Ngwathe	Number of Youth Empowerment programs launched	4	1	2	1	3	1	1	1	1	Programs/ Invitations & Attendanc e 0Registers	1			
IDP 007	Municipal Transformation and Organisation Development	Initiate Disabled Indaba	Number of Disabled Indabas launched	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A	Programs/ Invitations & Attendanc e Registers	0			
IDP 008	Good Governance	Compile and submit Communication Strategy to MAYCO for approval by end September 2019	Communication Strategy submitted to MAYCO for approval by end September 2019	1	1	0	N/A	N/A	N/A	N/A	N/A	N/A	MAYCO Minutes	0			
IDP009	Good Governance	External and Internal Newsletters compiled and issued	Number of external and internal newsletters issued (12 external and 12 internal) by 30 June 2020	24	6	0	6	6	6	6	6	6	Copies of Newsletter s issued	New KPI			

				OFF	ICE OF	THE SF	EAKE	R							
IDP/REF	КРА	Indicator	Unit of	Annual				Yea	ar to Da	ate as a	t End o	f June 2	2020		
NO	Key Focus Area	(Activity/Project/ Key actions)	Measurement	Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
IDP 010	Good governance & Public Participation	Facilitate regular meetings for All stakeholders i.e. Civics, NGOs, CBOs	Number of stakeholder meetings held for all wards	216	54	0	54	54	54	54	54	0	Programs/ Invitations & Attendance Registers	216	
IDP 011	Good governance & Public Participation	Facilitate workshop to assist with development of ward plans for all Ward Committees	Number of workshops held	1	1	1	N/A	N/A	N/A	1	N/A	N/A	Programs/ Invitations & Attendance Registers	1	
IDP 012	Good governance & Public Participation	Launch and sign-off all Ward Based Plans	Number of ward based plans signed-off	18	18	0	N/A	N/A	N/A	0	N/A	N/A	Launch Program/Atte ndance registers/Sign ed ward plan	0	
IDP 013	Good governance & Public Participation	Schedule and facilitate monthly Ward meetings in all Wards	Number of ward meetings held	216	54	54	54	54	54	54	54	0	Programs/ Invitations & Attendance Registers	216	
IDP 014	Good governance & Public Participation	Facilitate the Best Ward Committee Awards ceremony	Number of Best Ward Committee Awards ceremony	1	N/A	N/A	1	0	N/A	N/A	N/A	N/A	Programs/ Invitations & Attendance Registers	New KPI	
IDP 015	Good governance & Public Participation	Develop and Launch a Citizen Charter after consultation with all Sectors of Community	Number of Citizen's Charter developed and Launched	2	1	0	1	1	N/A	N/A	N/A	N/A	Programs/Invi tations & Copy of Citizen Charter	New KPI	

			OF	FICE OF '	THE MU	JNICIP	AL MA	NAGE	R						
IDP/REF	КРА	Indicator		Annual				``	Year to	Date as	s at End	June 2	020		
NO	Key Focus Area	(Activity/Project/ Key actions)	Unit of Measurement	Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
IDP 016	Good Governance	Audit Committee recommendations accepted by Council	% of Audit Committee recommendations and adopted by Council	100%.	100%	100%	100%	0%	100%	0%	100%	0%	Council Minutes	100%	
IDP 017	Good Governance	Monitor the implementation of all Council and MAYCO resolutions	Number of Council and MAYCO resolutions reported	100%	100%	50%	100%	100 %	100%	50%	100%	50%	Register of Council Resolutions	100%	
IDP 018	Putting People First	Monitor formal public complaints attended to by departments	100% of complaints attended to by departments within 30 days of receipt	100%	100%	50%	100%	100 %	100%	0%	100%	0%	Complaints Register	100%	
IDP 019	Good Governance	Investigation of all formally reported fraud, theft and corruption cases	% of formally reported fraud, theft and corruption investigations initiated within 30 days after receipt	100%	100%	100%	100%	0%	100%	0%	100%	0%	Incidents Register	0	
IDP 020	Putting People First	Strategic Annual Stakeholder Consultation	No of Wards and Stakeholder engagements held annually (18 Wards & 4 Stakeholder meetings)	40	N/A	N/A	20	20	N/A	N/A	20	0	Attendance Registers	36	
IDP 021	Sound Financial Management	Spend Departmental Operating budget revenue as per approved budget	% of total operating budget expenditure spent by 30 June 2020	95%	20%	0%	95%	0%	60%	55%	95%	70%	Report 52 (d) Report	1	
IDP 022	Sound Financial Management	Spend at least 95% of approved Capital Budget for the Municipality by 30 June (MFMA S10©)	95% of Approved Capital Budget spent by Municipality by 30 June 2020	95%	25%	45%	95%	60%	60%	55%	95%	81%	Section 52 (d) Report	95%	

									-						
	КРА	Indicator	OF	FICE OF Annual		UNICIP			R Year to	Date as	at End	June 2	2020		
IDP/REF NO	Key Focus Area	(Activity/Project/ Key actions)	Unit of Measurement	Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
IDP 023	Institutional Development & Building Capacity	Submit the Mid- Year S72 report to the Mayor	Number of Mid-year reports submitted to the Mayor by 25 January 2020	1	1	1	N/A	N/A	1	1	N/A	N/A	Proof of Submission to the Executive Mayor	1	
IDP 024	Sound Financial Management	Raise/Collect operating budget revenue as per approved budget	90% of total operating budget revenue raised / received by 30 June 2020	90%	25%	25%	50%	40%	70%	40%	90%	50%	Section 71 Report		
IDP 025	Institutional Development & Building Capacity	Performance Management Assessment held	Number of Performance assessment held by 30 June 2020	2	N/A	N/A	1	1	N/A	N/A	1	0	Performanc e Assessment Report	0	
IDP 026	Good Governance	Submit the IDP/ Budget Schedule to Council by 31 August 2019	IDP/Budget Schedule submitted to Council for approval by 31 August 2019	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A	Council Minutes	1	1
IDP 027	Good Governance	Develop and Submit the Draft and Final IDP to Council for approval by 31 March 2020 and 31 May 2020 respectively	Council approved Draft and Final IDP by end March and end May 2020	2	N/A	N/A	N/A	N/A	1	1	1	1	Council Minutes	2	2

				CORPO	DRATE	SERV	ICES								
	КРА	Indicator		Annual		<u> </u>			Year to	Date as a	t End June	2020			
IDP/REF NO	Key Focus Area	(Activity/Project/ Key actions)	Unit of Measurement	Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2019/2 0 Target	2019/2 0 Actual
IDP 028	Good Governance	Distribute all MAYCO and Council Resolution	100% implementation of MAYCO and Council resolution in accordance with due dates	100%	100%	100%	100%	100%	100%	100%	100%	100%	Register of Council Resolutions	100%	100%
IDP 029	Institutional Development & Building Capacity	Initiate an Organisation Structure review for approval by Council aligned with departmental analysis, Task analysis, Powers & functions	Reviewed Organisational Structure	0	N/A	N/A	1	1	-	-	-	-	Council Approved Review Organisatio nal Structure	New KPI	
IDP 030	Institutional Development & Building Capacity	Institute Council Committee Administration System	Number of Council Committee Administration system instituted	0	N/A	N/A	1	1	-	-	-	-	Instituted Council Committee System	New KPI	
IDP 031	Institutional Development & Building Capacity	Review policies and by-laws	100% of policies and by-laws reviewed by 30 June 2020	100%	100%	0%	100%	45%	100%	0%	100%	0%	Policies under review	80%	45%
IDP 032	Good Governance	Participation in formal District and Provincial meetings	100% of attendance of formal District and Provincial meetings by 30 June 2020	100%	100%	100%	100%	100%	100%	100%	100%	100%	Attendance registers	100%	100%
IDP 033	Institutional Development & Building Capacity	Number of people from EE target groups employed in three highest levels of management in compliance with municipality's approved EE Plan	Report on number of people from employment equity groups employed in three highest levels of management submitted to OMM 30 June 2020	1	1	0	N/A	N/A	N/A	N/A	1	1	Report	1	1
IDP 034	Putting People First	Spent Training budget to develop skills of staff	85% of training budget spent by 30 June 2020	85%	20%	50%	40%	60%	60%	60%	85%	60%	Report	1	1
IDP 035	Institutional Development & Building Capacity	Draft and submit to Council a Scarce Skills Policy	Scarce Skills policy submitted to council for approval by 30 June 2020	1	N/A	N/A	N/A	N/A	N/A	N/A	1	1	Draft Scares Skills policy developed, still to be	New KPI	

													submitted to Council for approval		
IDP 036	Institutional Development & Building Capacity	% of municipality budget actually spent on implementation of WSP	Report on % of municipality budget spent on implementation of WSP	1	N/A	N/A	N/A	N/A	N/A	N/A	1	1	Report	1	1
IDP 037	Institutional Development & Building Capacity	Development and implementation of Time and Attendance System for Ngwathe LM	% of Time and Attendance System implemented	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A	Report	0	
IDP 038	Institutional Development & Building Capacity	Develop Systems and Procedures/Mechanis ms to manage Time and Attendance of all Employees	% of Time and Attendance System developed	4	1	0	1	0	-	-	-	-	Time and Attendance system developed	0	
IDP 039	Institutional Development & Building Capacity	Report on the time and attendance of all employees at different departments to Municipal Manager	% of Time and Attendance Report submitted	12	4	1	4	0	4	1	-	-	Manual time and attendance reports submitted	New KPI	1
IDP 040	Institutional Development & Building Capacity	Report on the filling of Organisation-wide vacancies	%Of Organisation-wide vacancies filled	12	4	0	4	2	4	2	4	2	Number of interviews and appointmen t reports on vacancies filled	New KPI	1
IDP 041	Institutional Development & Building Capacity	Develop and submit department Standard Operating Procedures to Management & Portfolio Committee for approval by 30 September 2019	Develop and submit department Standard Operating Procedures to Management & Portfolio Committee for approval by 30 September 2019	5	5	0	N/A	N/A	N/A	N/A	N/A	N/A	Minutes of Manageme nt & Portfolio Committee meetings	New KPI	
IDP 042	Institutional Development & Building Capacity	Develop and present Standard Operating Procedure Register	Register of Standard Operating Procedures	1	N/A	N/A	N/A	N/A	N/A	N/A	1	1	Register of Standard Operating Procedure	New KPI	

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IDP/ REF NO	KPA Key Focus Area	Indicator (Activity/Project/ Key actions)	Unit of Measurement	Annual Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Q3 Actual	Q4 Q4 Target	June 2020 Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
IDP 043	Sound Financial Management	Submit Financial Plan for inclusion in IDP for approval by Council by 31 March (Draft) and final approval by 31 May 2020	Financial Plan approved by Council by 31 March and 31 May 2020	1	N/A	N/A	N/A	N/A	1	0	1	0	Council Minutes	New KPI	
IDP 044	Sound Financial Management	Submit MTREF aligned to IDP to Council for approval 31 March and final 31 May 2020	MTREF approved by Council by end March and end May 2020	2	N/A	N/A	N/A	N/A	1	1	1	1	Council Minutes	2	
IDP 045	Sound Financial Management	Submit Adjustment Budget to Council for approval by 28 February	Adjustment Budget submitted to Council by 28 February 2020	1	N/A	N/A	N/A	N/A	1	1	N/A	N/A	Council Minutes	1	
IDP 046	Sound Financial Management	Compile Capital Project Implementation Plan and submit to MM for approval by 30 June 2020	Capital Project Implementation Plan developed and submitted to MM by end June 2020	1	N/A	N/A	N/A	N/A	N/A	N/A	1	1	Proof of Submission to MM (Acceptance letter / signature)	1	
IDP 047	Sound Financial Management	GRAP Compliant Fixed Asset Register as at 30 June 2020	Compilation of GRAP compliant Fixed Asset Register as at 30 June 2020	1	N/A	N/A	N/A	N/A	N/A	N/A	1	1	GRAP Compliant Fixed Asset Register	1	
IDP 048	Sound Financial Management	Collect all Billed Revenue to ensure sufficient cash is generated to meet Ngwathe Debt and Operating commitments as per Section 71 report to Municipal Manager	Net Debtors Days Ration (Gross Debtors=Bad Debt Provision)/ Billed Revenue)) x 365	12	3	3	3	0	3	0	3	0	Section 71 Report	12	
IDP 049	Sound Financial Management	Disclose in Annual Financial Statements all monthly reported deviations condoned by Council	Disclose in Annual Financial Statements all monthly reported deviations condoned by Council	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A	Annual Financial Statements	1	

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IDP/	КРА	Indicator	Unit of	Annual					Year t	o Date a	s at End 、	June 202	0		
REF NO	KPA Key Focus Area	(Activity/Project/ Key actions)	Measurement	Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
IDP 050	Sound Financial Management	Annual Financial Statements submitted by 31 August 2020	AFS submitted by 31 August 2020	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A	Acknowledgem ent of receipt of AFS by AG	1	
IDP 051	Sound Financial Management	Financial viability measured in terms of available cash to cover fixed operating expenditure	Report on Cost coverage ratio (Available cash + investments)/Month ly fixed operating expenditure)	1	N/A	N/A	N/A	N/A	N/A	N/A	1	1	Annual Financial Statements	0	
IDP 052	Sound Financial Management	Update Indigent Register	99% of all qualifying indigent applications processed by 30 June 2020	99%	99%	99%	99%	99%	99%	99%	99%	99%	Annual Financial Statements		
IDP 053	Sound Financial Management	Provide Free Basic Services to all Indigents	Report by 30 June on % of HH earning less than 2Xsocial grants plus 25% per month with access to free basic services	12	3	3	3	3	3	3	3	3	Billing Report	1	
IDP 054	Sound Financial Management	Number of formal residential properties that receive piped water, electricity (excluding Eskom areas), waste water sanitation/sewerage, (credit and pre-paid water) that is connected to municipal water, electricity infrastructure network, including refuse removal once per week and billed for service as at 30 June 2020	Number of formal residential properties which are billed for water or have pre-paid meters as at 30 June 2020	12	3	3	3	3	3	0	3	0	Billing Report	12	
IDP 055	Sound Financial Management	Provide free basic services; water, electricity, sanitation	Report on % of HH earning less than 2Xsocial grant plus	12	3	3	3	3	3	3	3	3	Billing Report	1	

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IDP/	КРА	Indicator	Unit of	Annual					Year t	o Date as	s at End	June 202	0		
REF NO	Key Focus Area	(Activity/Project/ Key actions)	Measurement	Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
		and refuse removal to indigent households	25% per month with access to FBS												
IDP 056	Institutional Development & Building Capacity	Develop and submit department Standard Operating Procedures to Management & Portfolio Committee for approval by 30 September 2019	Develop and submit department Standard Operating Procedures to Management & Portfolio Committee for approval by 30 September 2019	1	1	0	N/A	N/A	N/A	N/A	N/A	N/A	Minutes of Management & Portfolio Committee meetings	New KPI	
IDP 057	Good Governance	Achieve Improved Audit Opinion for 2018/19 FY	Improved Audit Opinion achieved for 2018/19 Financial Year	1	N/A	N/A	1	1	N/A	N/A	N/A	N/A	Audit Outcome Letter	New KPI	

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				TECH	NICAL	. SERV	/ICES		Year t	o Date as at	End Jun	e 2020			
IDP/ REF NO	KPA Key Focus Area	Indicator (Activity/ Project/ Key actions)	Unit of Measurement	Annual Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
IDP 058	Basic Services and Infrastructure	90% compliance to general standards with regard to waste water outflow by 30 June	90% compliance to general standards by 30 June 2019	90%	90%	0%	90%	0%	90%	99.9%	90%	99.9%	Certificate of analysis from laboratory	New KPI	
IDP059	Basic Services and Infrastructure	Spend 96% of capital budget for fleet/equipment by 30 June	96% of Capital Budget Spent by 30 June	96%	20%	0%	40%	0%	60%	Not achieved No budget provision	96%	Not achieved No budget provision	Report	96%	
IDP060	Basic Services and Infrastructure	Limit Electricity losses to less than 50% annually (preceding 11months+reporting month's units purchased)	% Average electricity losses by 30 June	50%	50%	30%	50%	0%	50%	Not achieved Inability to measure	50%	Not achieved Inability to measure	Report	50%	
IDP061	Basic Services and Infrastructure	Implement all electricity capital projects measured quarterly in terms of approved Electricity Capital Budget spent	96% of approved Capital Budget spent by 30 June	96%	20%	0%	40%	20%	60%	96%	96%	100%	Report – Evaluati on and Adjudica tion reports, and as well as appoint ment letters for each project.	96%	
		Replacement of 47 retro high mast fittings LED		95% Complete, 5% retention to be paid in 2020/21FY	0%	0%	50%	0%	100%	100%	100%	100%	Appoint ment letter		
		New substation in Koppies		95% complete, 5% retention to be paid in	0%	0%	50%	0%	10%	10%	25%	25%	Appoint ment letter		

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	KDA	Indicator		A					Year to	o Date as a	t End Jun	e 2020			
IDP/ REF NO	KPA Key Focus Area	(Activity/ Project/ Key actions)	Unit of Measurement	Annual Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
				2020/21FY95 %											
		Building of new overhead line from Lusaka substation to the main substation		95% complete , 5% retention to be paid in 2020/21FY	0%	0%	50%	0%	100%	100%	100%	100%	Appoint ment letter		
IDP062	Basic Services and Infrastructure	Implement all Roads, Storm water infrastructure capital projects measured quarterly in terms of approved Capital Budget spent	96% of approved Capital Budget spent by 30 June	96%	20%	0%	40%	100%	100%	96%	96%	100%	Report	96%	
		Tumahole: Upgrading of 1km paving internal road and storm water channels in Schonkenville (MIS:268924)	5% of approved capital budget spent by 30 June 2020	5% (5% Retention Amount)	0%	0%	5%	5%	100%	100%	100%	100%	Retentio n stage, Close out reports with last payment certificat e		
		Edenville: Construction of a low level bridge in Ward 18	5% of approved capital budget spent by 30 June 2020	5% (5% Retention Amount)	0%	0%	5%	5%	100%	100%	100%	100%	Retentio n stage- Close out report with last payment certificat e		
		Tumahole: Upgrading of 1km paving internal road and storm water channels (ward 13) (MIS:268920)	5% of approved capital budget spent by 30 June 2020	5% (5% Retention Amount)	0%	0%	5%	5%	100%	100%	100%	100%	Retentio n stage – Close out report and last payment certificat e		

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	КРА	Indicator		Annual					Year to	o Date as at	End June	e 2020			
IDP/ REF NO	KPA Key Focus Area	(Activity/ Project/ Key actions)	Unit of Measurement	Annual Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
		Edenville/Ngwathe: Upgrading of 1km paved internal access road and storm water channel in ward 18 (MIS:269131)	5% of approved capital budget spent by 30 June 2020	5% (5% Retention Amount)	5%	5%	5%	5%	100%	100%	100%	100%	Close Out Report		
		Phiritona/Sandersville: Construction of low- level bridge in ward 1 (MIS:279725)	45% of the approved capital budget spent by end June 2020	45%	0%	0%	0%	10%.	N/A	N/A	N/A	N/A	The project is at Adjudica tion stage, Evaluati on report ready waiting for Adjudica tion committ ee to seat.		
IDP 063	Basic Services and Infrastructure	Spend 96% of approved Capital Budget on rehabilitation of streets (Pot-hole fixing) (Actual expenditure and commitments divided by approved Capital Budget)	96% of approved Capital Budget spent by 30 June	96%	20%	0%	40%	40%	60%	86%	96%	96%	Report	96%	
IDP 064	Basic Services and Infrastructure	Implement all Water Services Infrastructure capital projects measured quarterly in terms of approved Capital Budget Spent	96% of approved Capital Budget spent by 30 June	96%	20%	11%	40%	100%	60%	67%	96%	96%	Report	96%	
		Phiritona: Installation of 1093 residential meters		54% of the available 2019/20		23%		0%	100%	100% Complete	100%	100%	MIG Impleme ntation		

				TECH	NICAL	SER\	/ICES								
	KDA	Indicator		A					Year to	o Date as a	t End Jun	e 2020			
IDP/ REF NO	KPA Key Focus Area	(Activity/ Project/ Key actions)	Unit of Measurement	Annual Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
		and 13 bulk water meters (MIS:279654) (Implemented in 3 financial years)		budget the project (R3,208,709. 87), from the approved overall project budget of R 5.9 million Note: R 2,520,948.98 was spent in 2018/19 FY									Plan with the exact monthly expendit ure with progress report		
		Mokwallo: Installation of 2000 residential meters and 15 bulk water meters (MIS:286524) (Implemented in 3 financial years)		71% of the available budget the project (R 6,376,462.22) , approved budget for 2019/20 is (R 8,918,730.09) Note: R 2,542,267.87 was spent 2018/19 FY		34%		31.7% on expen diture	100%	100% Complete	100%	100%	MIG Impleme ntation Plan with the exact monthly expendit ure with progress report		
		Vredefort: Extension of the Water Treatment Plant (MIS:257557) (To be implemented in 2 financial years)		96% of the available budget the project (R 10,653,077.1 9), approved budget for 2019/20 is		0%		36.9% achiev ed on expen diture	60%	65%	65%	65%	Evaluati on and Adjudica tion reports with appoint ment letters of both Contract or and		

				TECH	NICAL	. SER\	/ICES								
		Indicator	Unit of Measurement	Annual Target 2019/20	Year to Date as at End June 2020										
IDP/ REF NO	KPA Key Focus Area	(Activity/ Project/ Key actions)			Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
				(R 11,523,306.6 7)									Consulta nt. Also payment certificat es for payment s.		
		Heilbron: Upgrading of Waste Water Treatment Works (MIS:268105)		96% of the available budget the project (R 9.379,863.00), approved budget for 2019/20 is (R 16,807,501.5 6)				39% from Q2 expen diture	100%	70%	80%	85%	Evaluati on and Adjudica tion reports with appoint ment letters of both Contract or and Consulta nt, Also payment certificat es for payment s		
		Refurbishment of Koppies WTW and Construction of clear water pump station		92% of the available budget the project (R 23,764,095.3 2), approved budget for 2019/20 is (R 25,600,185.3 2) Note:		9%		12.9% expen diture on Q2	100%	80% Practical completio n	85%	85%	RBIG Impleme ntation plan for exact monthly expendit ure with progress report		

				TECH	NICAL	SER	/ICES								
		Indicator	Unit of Measurement	Annual Target 2019/20	Year to Date as at End June 2020										
IDP/ REF NO	KPA Key Focus Area	(Activity/ Project/ Key actions)			Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
				0 was spent in 2018/19 FY											
		Construction of pipeline from Koppies to Edenville		19% of the available budget the project (R 14,235,904.6 8), approved budget for 2019/20 is (R 72,399,814.6 8)		0%		0% in terms of expen diture	60%	85% on Practical Completio n stage	85%	85%	Appoint ment letter of the Consulta nt		
IDP065	Basic Services and Infrastructure	Implement all Waste Water Services infrastructure capital projects measured quarterly in terms of approved Capital Budget Spent	96% of capital budget spent by 30 June	96%	20%	2%	40%	0%	60%	100%	96%	100%	Report	96%	
		Tumahole Outfall Sewer		30% of the available budget the project (R 6,073,896.43) , approved budget for 2019/20 is (R19,772,090 .13) Note: R13,698 193.7 was spent in 2018/19 FY		4%		50.1%	100%	Final retention and the remaining balance R 843 000 due to be paid 15 of Novembe r 2020	100%	100%	Close out report,		

				TECH	NICAL	SER	/ICES								
	KDA	Indicator		Annual Target 2019/20	Year to Date as at End June 2020										
IDP/ REF NO	KPA Key Focus Area	(Activity/ Project/ Key actions)	Unit of Measurement		Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
		Koppies Outfall Sewer		2.5% of the available budget the project (R 602,041.21), approved budget for 2019/20 is (R 18,149,635.0 4) Note: R 1,7547,583.8 was spent in 2018/19 FY		0%		0%	100%	The project is 100% Complete and the must captured in the Asset Register	100%	100%	Retentio n stage to be paid out in the 3 rd Quarter		
		Water Quality Management in Parys		100% of the available budget the project (R 2,495,500.00) , approved budget for 2019/20 is (R 2,495,500.00)		0%		5% based on appoi ntmen t	100%	The Project is100% Complete	100%	100%	Appoint ment Letter		
		Water Demand and Water Conservation Management in Parys		100% of the available budget the project (R 3,500,000.00) , approved budget for 2019/20 is (R 3,500,000.00)		0%		5%	100%	The Project is100% Complete	100%	100%	Appoint ment Letter		

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		Indicator			Year to Date as at End June 2020											
IDP/ REF NO	KPA Key Focus Area	(Activity/ Project/ Key actions)	Unit of Measurement	Annual Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual	
		Water Quality Management in Koppies		100% of the available budget the project (R 3057414.34), approved budget for 2019/20 is (R 3,057,414.34)		0%		5% based on appoi ntmen t	100%	The Project is 100% Complete	100%	100%	Appoint ment Letter			
		Water Demand and Water Conservation Management in Koppies		100% of the available budget the project		0%		5% based on appoi ntmen t	100%	The Project is 100% Complete	100%	100%	Appoint ment Letter			
IDP066	Institutional Development & Building Capacity	Develop and submit department Standard Operating Procedures to Management & Portfolio Committee for approval by 30 September 2019	Develop and submit department Standard Operating Procedures to Management & Portfolio Committee for approval by 30 September 2019	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A	Minutes of Manage ment & Portfolio Committ ee meeting s	New KPI		
IDP067	Basic Services and Infrastructure	Implement all solid waste infrastructure capital projects measured quarterly in terms of approved capital budget spent	96% of capital budget spent by 30 June 2020	96%	20%	0%	40%	0%	60%	The Project is 100% Complete and the retention has been paid	96%	100%	Report	96%		

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IDP/REF	KPA	Indicator	Unit of	Annual					Year to	Date as a	at End Jur	ne 2020			
NO	Key Focus Area	(Activity/Project/ Key actions)	Measurement	Target 2019/20	Q1 Target	Q1 Actual	Q2 Target	Q2 Actual	Q3 Target	Q3 Actual	Q4 Target	Q4 Actual	Proof of Evidence	2018/19 Target	2018/19 Actual
IDP 068	Institutional Development & Building Capacity	Review the Spatial Development Framework and submit to council by 30 September 2019	Reviewed Spatial Development Framework submitted to Council by 30 September 2019	1	1	0	N/A	N/A	N/A	N/A	N/A	N/A	Council Minutes	1	
IDP 069	Institutional Development & Building Capacity	Develop and submit Integrated Human Settlement Plan to Council for approval by 30 September 2019	Developed and submitted Integrated Human Settlement Plan to Council for approval 30 September 2019	1	1	0	N/A	N/A	N/A	N/A	N/A	N/A	Council Minutes	New KPI	
IDP 070	Institutional Development & Building Capacity	Develop and submit department Standard Operating Procedures to Management & Portfolio Committee for approval by 30 September 2019	Develop and submit department Standard Operating Procedures to Management & Portfolio Committee for approval by 30 September 2019	1	1	0	N/A	N/A	N/A	N/A	N/A	N/A	Minutes of Management & Portfolio Committee meetings	0	
IDP071	Radical Socio Economic Development	Review the LED Strategy and submit to Council by 31 May 2020	Review LED Strategy submitted to Council for approval by 31 May 2020	1	N/A	N/A	N/A	N/A	N/A	N/A	1	0	Council Minutes	1	
IDP 072	Deliver Basic Services	Conduct scheduled refuse removal services to all formal and informal housing areas throughout Ngwathe at least once per week	Number of formal and informal Households whose refuse was removed at least once per week	37102	37102	37102	37102	37102	37102	37102	37102	37102	Work Schedules of Refuse Removal Sections signed-off	37102	

CHAPTER 5

FINANCIAL PERFORMANCE

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CHAPTER 6

AUDITOR GENERAL AUDIT FINDINGS

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6.1

6.2 AUDIT ACTION PLAN

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